

POLBA MAHAVIDYALAYA

Report Analysis of Feedback given by Students and Action Taken Period –2019-2020

Type of Feedback: Students

Overall :2019-2020

The IQAC expresses satisfaction at the survey conducted among the students. Questions ranged across a Spectrum of parameters from curriculum to teaching quality to internal assessment to online classes. The Survey had questions to ascertain the quality of infrastructure, library and sports facilities. In order to ascertain the role of the management, the survey had questions on the accessibility of the management, the survey had questions on the accessibility of the HOI as well.

On the basis of the findings, the proposal of action stands as follows:

1. Taking note that 5% of students are not happy with the washroom facilities, the IQAC is concerned about the feedback. The Principal, IQAC and Governing Body is requested to upgrade the washroom facilities and augment the physical facilities as well with immediate effect.
2. Classroom facilities should be improved.
3. Teachers' Council and Academic Committee to push towards absolute satisfaction regarding teaching-learning in near future, although the result is generally positive.

METHOD- The student feedback was conducted online through a google form. The form was shared in the college website. 400 of our current students responded to the survey. The survey was conducted on grounds of anonymity to give the opportunity to the opportunity to the students for a free and fair review.

	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15
Very satisfied	250	300	330	308	300	300	307	306	305	320	300	310	340	300	310
satisfied	100	70	60	50	30	50	40	30	60	30	50	50	50	60	40
Neutral	40	20	45	35	60	43	40	50	25	40	27	20	10	26	34
Disstatisfied	8	5	9	7	6	5	5	7	5	6	8	7	5	8	8
Very Dissatisfied	2	5	6	8	4	2	8	7	10	2	2	3	5	6	8
	Q16	Q17	Q18	Q19	Q20	Q21	Q22	Q23	Q24	Q25	Q26	Q27	Q28	Q29	Q30
Very satisfied	300	300	310	330	300	300	305	250	270	300	320	300	304	307	308
satisfied	50	65	50	36	50	52	65	84	57	70	30	90	45	42	40
Neutral	47	26	42	30	26	31	21	50	36	21	11	18	39	38	42
Disstatisfied	2	4	5	3	8	9	1	4	2	5	6	6	3	4	5
Very Dissatisfied	1	5	6	5	4	8	8	7	7	4	8	9	9	9	5

ACTION TAKEN & RECCOMENDATIONS

- 1.Improving infrastructure (e.g., upgrading classrooms or library resources)
- 2.Enhancing academic support (e.g., tutoring or mentorship programs)
- 3.Expanding extracurricular activities or student organizations
- 4.Fostering a more inclusive campus culture
- 5.Improving communication channels between students and faculty/administration

Dr. Tanu Singh
 Coordinator
 I. Q. A. C.
 Polba Mahavidyalaya
 Polba, Hooghly
 West Bengal