

# POLBA MAHAVIDYALAYA

## Report Analysis of Feedback given by Students and Action Taken Period – 2018-2019

### Type of Feedback: Students

### Overall :2018-2019

In the meeting of the IQAC, held on 18.06.2019, the following discussion took place among the members present regarding the feedback taken from the students. It is reported that 450 students responded from across years.

1. The IQAC expresses satisfaction at the survey conducted among the students. Questions ranged across a Spectrum of parameters from curriculum to teaching quality to internal assessment to online classes. The Survey had questions to ascertain the quality of infrastructure, library and sports facilities. In order to ascertain the role of the management, the survey had questions on the accessibility of the management, the survey had questions on the accessibility of the HOI as well.
2. On the basis of the findings, the proposal of action stands as follows:
  - 2.1. Taking note that 11% of students are not happy with the washroom facilities, the IQAC is concerned about the feedback. The Principal , IQAC and Governing Body is requested to upgrade the washroom facilities and augment the physical facilities as well with immediate effect.
  - 2.2. Classroom facilities should be improved.
  - 2.3. Teachers' Council and Academic Committee to push towards absolute satisfaction regarding teaching-learning in near future, although the result is generally positive.

**METHOD-** The student feedback was conducted offline. The form was shared in the college website. 450 of our current students responded to the survey. The survey was conducted on grounds of anonymity to give the opportunity to the opportunity to the students for a free and fair review.

3. The following are the recommendations by the members present regarding the actions to be taken on the basis of the feedback received .

#### ACTION TAKEN & RECCOMENDATIONS

1. Reports indicate a need to revamp and develop the existing laboratory facilities. It is also notified here that beyond the formal feedback, the students and teachers alike have proposed the need for more spacious and equipped lab wing. It is decided that IQAC with the help of the stakeholders will locate a spot for shifting the laboratories.

2. Further development in students' amenities like common room and canteen is warranted for.

2. Greater involvement of the Guardians is required.

Members:

- 1) Kunish
- 2) Chakrabarty
- 3) Choudhury
- 4) Banta
- 5) Ghosh

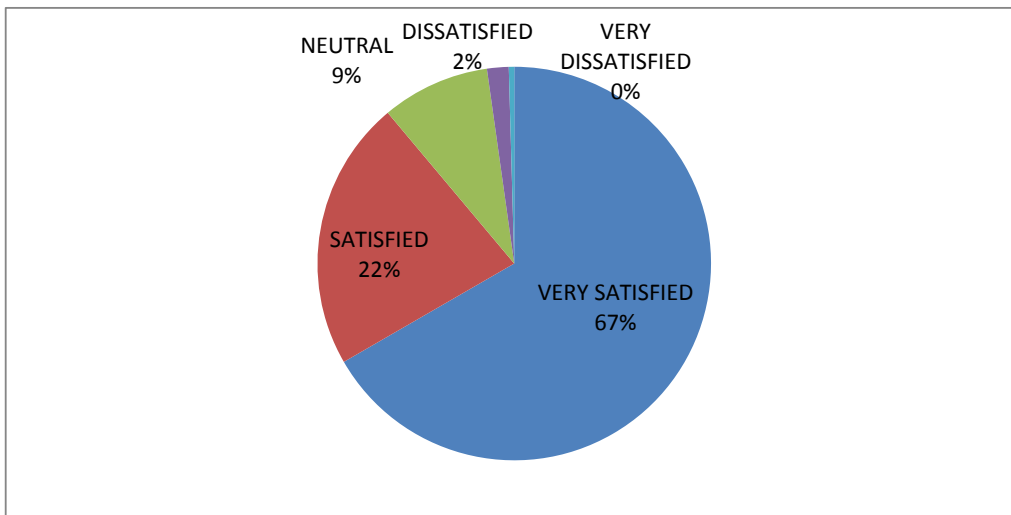


Sanjay Kumar  
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# OVERALL STUDENT FEEDBACK 2018-2019 ANALYSIS

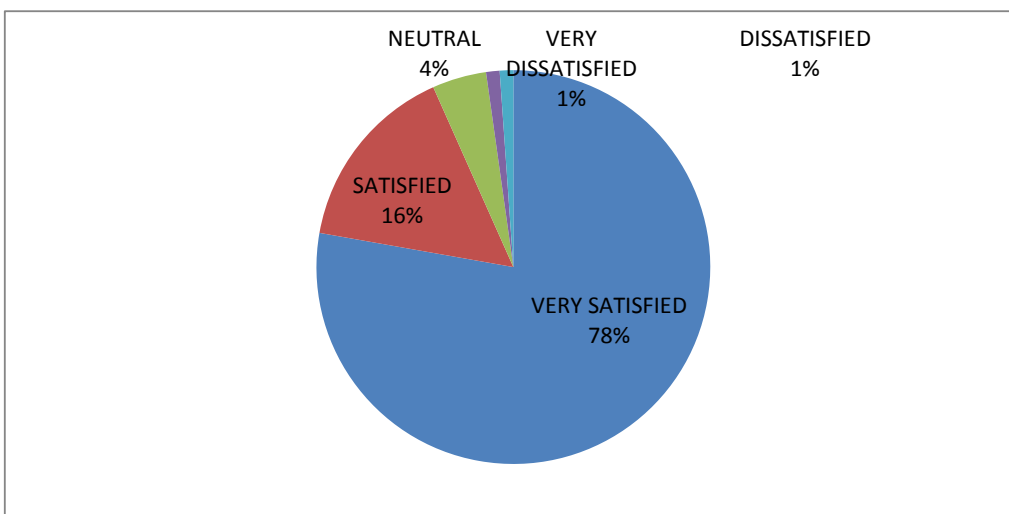
Q.1 How satisfied are you with the overall quality of education provided by the college?

VERY SATISFIED	300
SATISFIED	100
NEUTRAL	40
DISSATISFIED	8
VERY DISSATISFIED	2



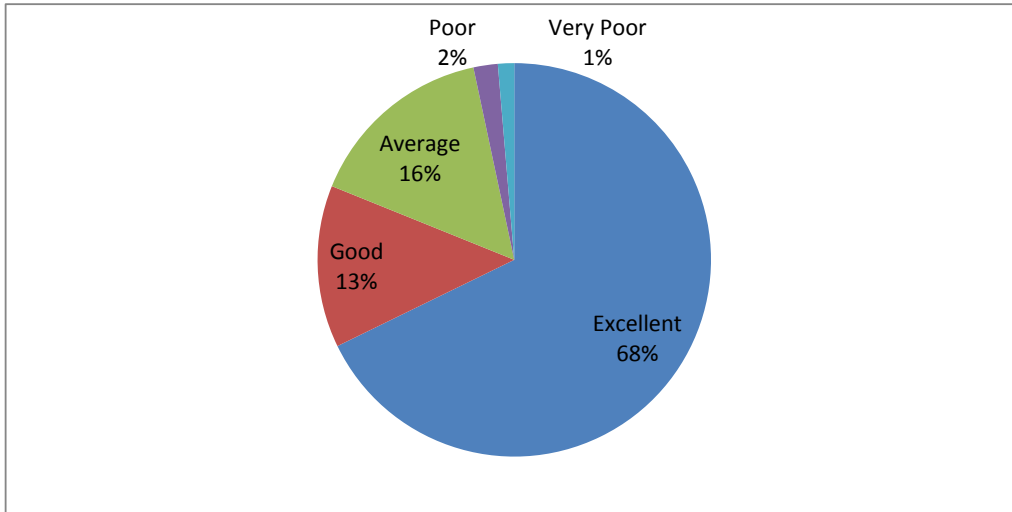
Q.2 How would you rate the availability of academic resources and support services at the college (e.g., library, tutoring, advising)?\*

VERY SATISFIED	350
SATISFIED	70
NEUTRAL	20
DISSATISFIED	5
VERY DISSATISFIED	5



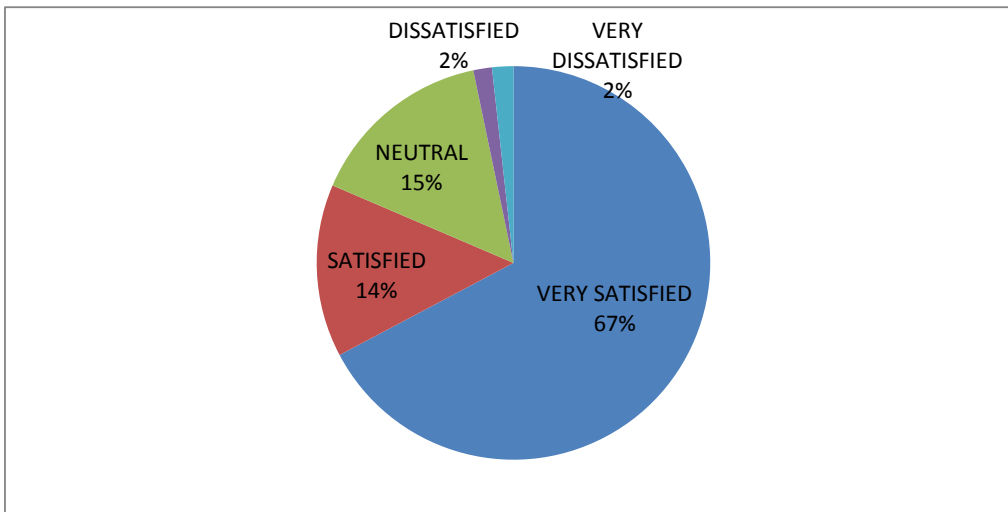
**Q.3 Rate the effectiveness of career services provided by the college (e.g., job/internship assistance, resume workshops).\***

<b>Excellent</b>	<b>305</b>
<b>Good</b>	<b>60</b>
<b>Average</b>	<b>70</b>
<b>Poor</b>	<b>9</b>
<b>Very Poor</b>	<b>6</b>



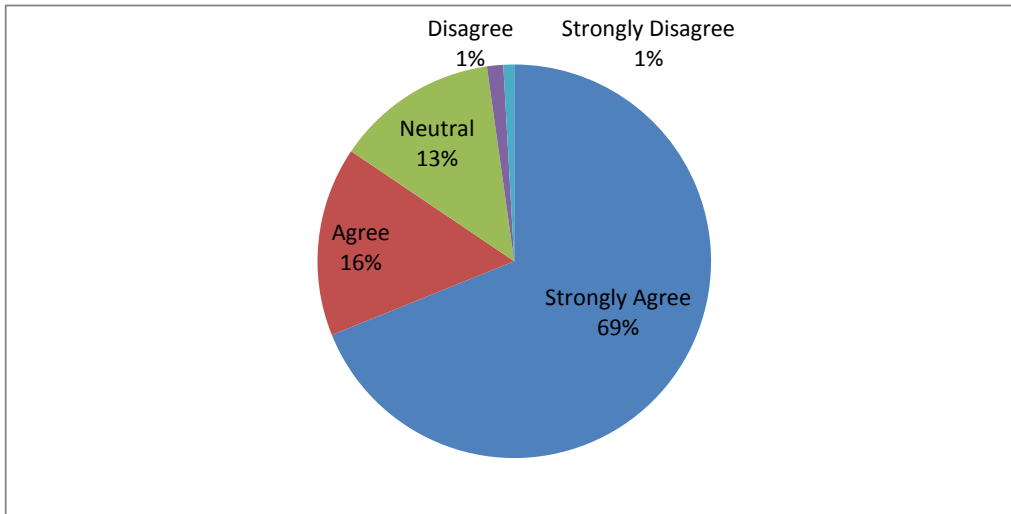
**Q.4 How satisfied are you with the campus facilities and infrastructure (e.g., classrooms, labs, recreational areas)?**

<b>VERY SATISFIED</b>	<b>308</b>
<b>SATISFIED</b>	<b>65</b>
<b>NEUTRAL</b>	<b>70</b>
<b>DISSATISFIED</b>	<b>7</b>
<b>VERY DISSATISFIED</b>	<b>8</b>



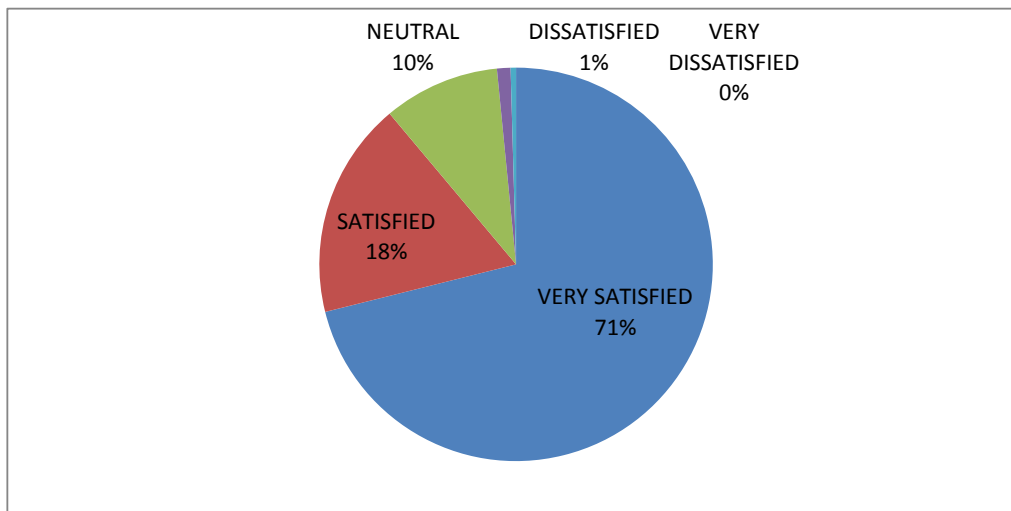
**Q.5 Do you feel that the college fosters a supportive and inclusive community for students from diverse backgrounds?**

<b>Strongly Agree</b>	<b>310</b>
<b>Agree</b>	<b>70</b>
<b>Neutral</b>	<b>60</b>
<b>Disagree</b>	<b>6</b>
<b>Strongly Disagree</b>	<b>4</b>



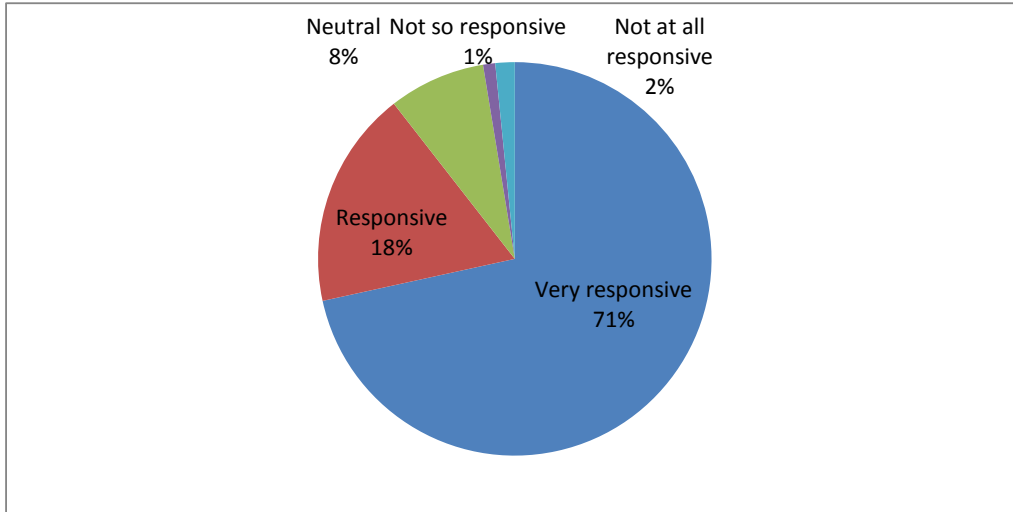
**Q.6 Rate your overall satisfaction with the extracurricular activities and opportunities offered by the college (e.g., sports, events).**

<b>VERY SATISFIED</b>	<b>320</b>
<b>SATISFIED</b>	<b>80</b>
<b>NEUTRAL</b>	<b>43</b>
<b>DISSATISFIED</b>	<b>5</b>
<b>VERY DISSATISFIED</b>	<b>2</b>



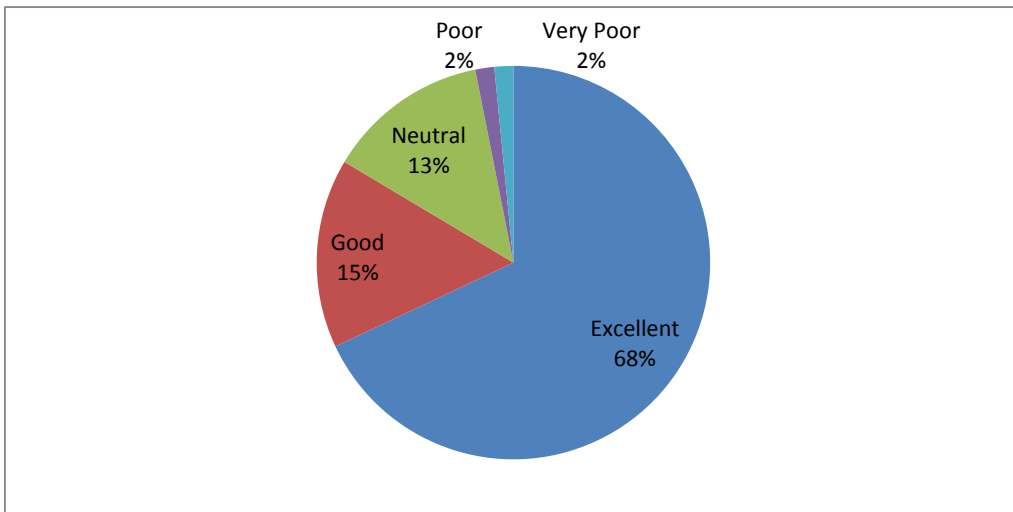
**Q.7 How responsive are faculty and staff to students' concerns and feedback?**

<b>Very responsive</b>	<b>360</b>
<b>Responsive</b>	<b>90</b>
<b>Neutral</b>	<b>40</b>
<b>Not so responsive</b>	<b>5</b>
<b>Not at all responsive</b>	<b>8</b>



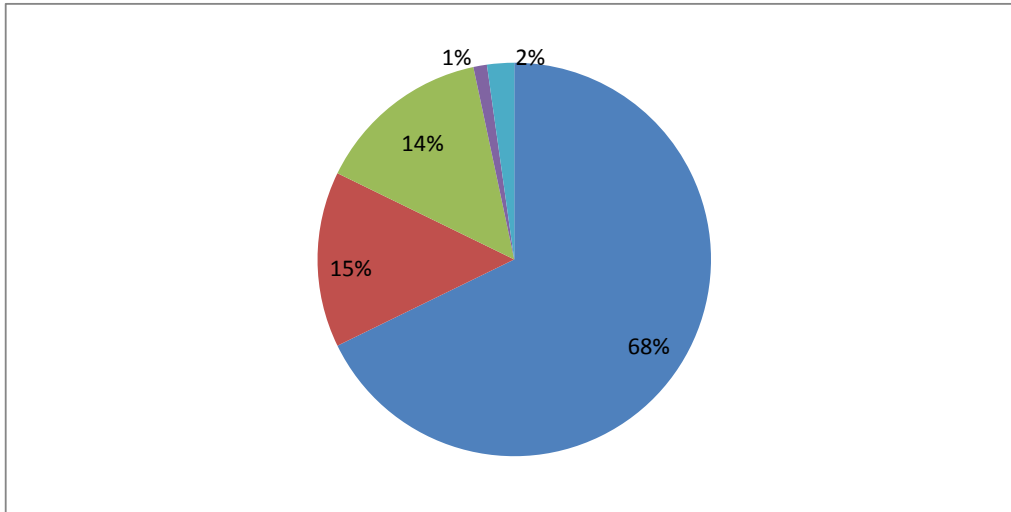
**Q.8 How would you rate the overall quality of the course**

<b>Excellent</b>	<b>306</b>
<b>Good</b>	<b>70</b>
<b>Neutral</b>	<b>60</b>
<b>Poor</b>	<b>7</b>
<b>Very Poor</b>	<b>7</b>



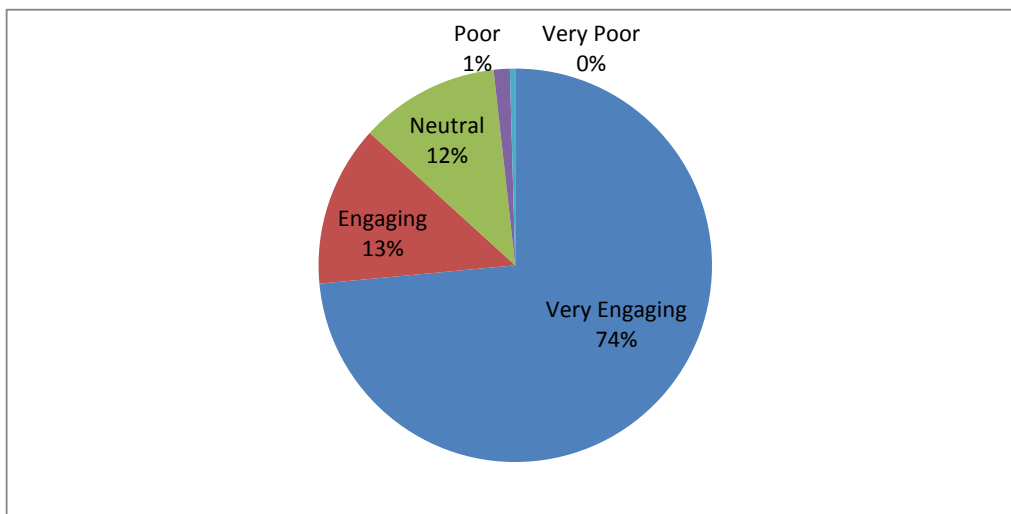
**Q.9 Rate the effectiveness of the course in covering important topics and concepts.**

<b>Excellent</b>	<b>305</b>
<b>Good</b>	<b>65</b>
<b>Neutral</b>	<b>65</b>
<b>Poor</b>	<b>5</b>
<b>Very Poor</b>	<b>10</b>



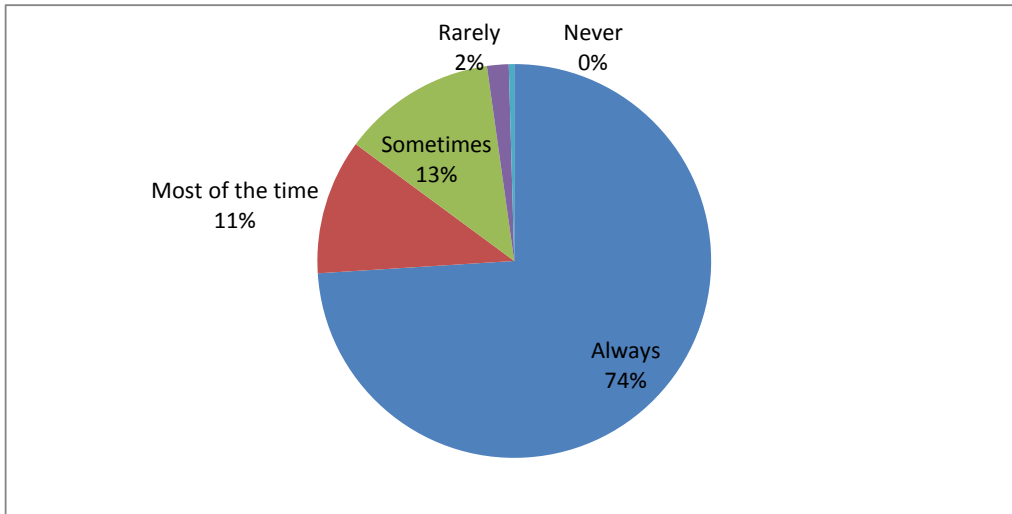
**Q.10 How engaging were the teaching methods used in the course (e.g., lectures, discussions, group projects)?**

<b>Very Engaging</b>	<b>333</b>
<b>Engaging</b>	<b>60</b>
<b>Neutral</b>	<b>52</b>
<b>Poor</b>	<b>6</b>
<b>Very Poor</b>	<b>2</b>



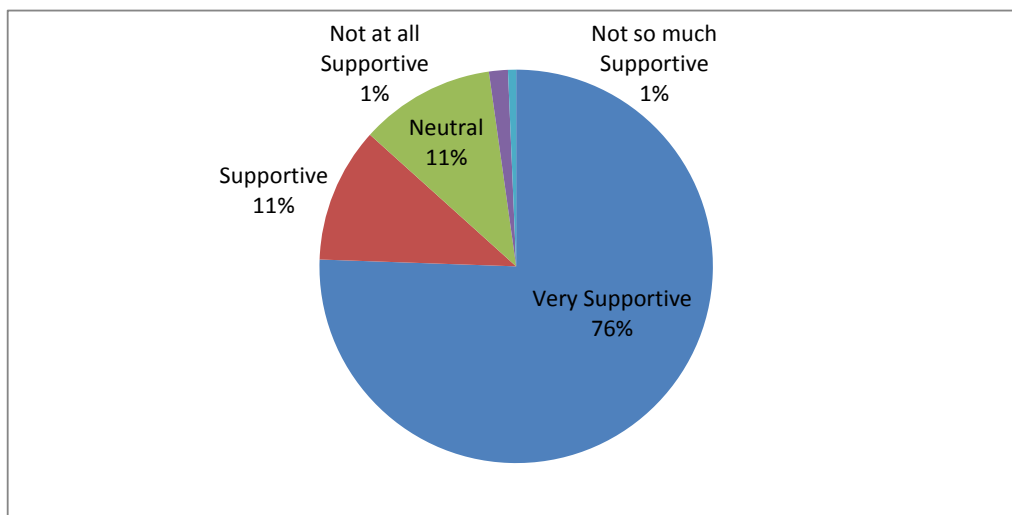
**Q.11 Were assessments (e.g., exams, essays, presentations) fair and reflective of the course content?**

<b>Always</b>	<b>333</b>
<b>Most of the time</b>	<b>50</b>
<b>Sometimes</b>	<b>57</b>
<b>Rarely</b>	<b>8</b>
<b>Never</b>	<b>2</b>



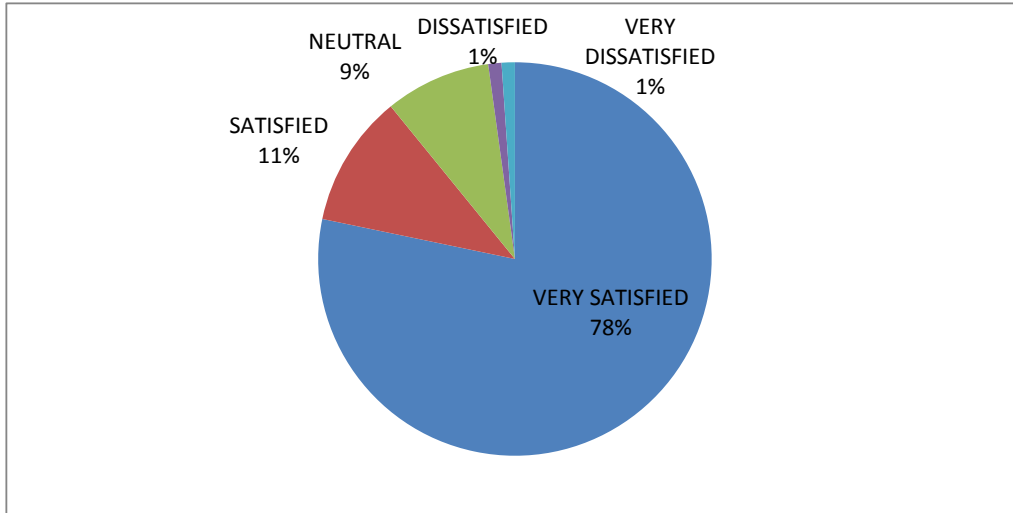
**Q.12 How supportive and accessible were the professors for this course?**

<b>Very Supportive</b>	<b>340</b>
<b>Supportive</b>	<b>50</b>
<b>Neutral</b>	<b>50</b>
<b>Not so much Supportive</b>	<b>7</b>
<b>Not at all Supportive</b>	<b>3</b>



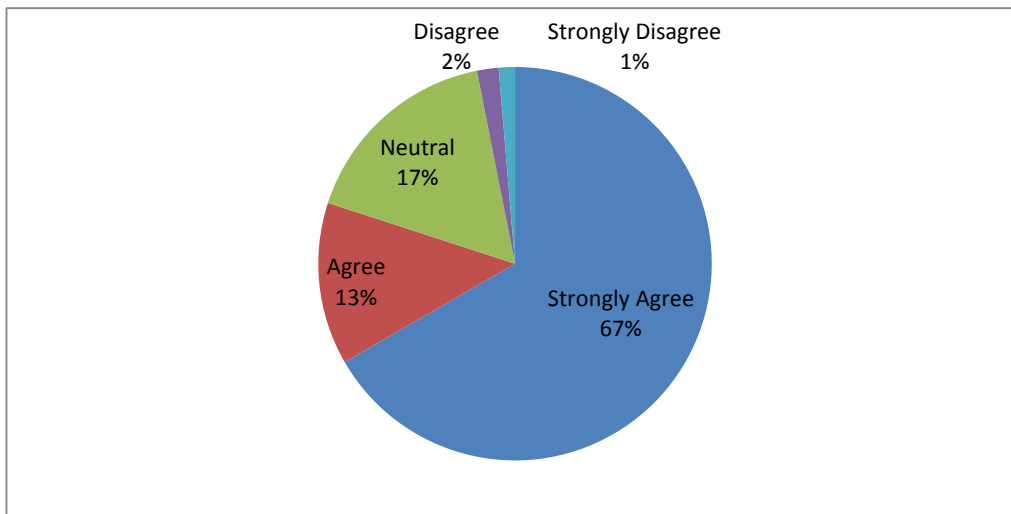
**Q.13 How satisfied are you with the practical knowledge gained from this course?**

<b>VERY SATISFIED</b>	<b>360</b>
<b>SATISFIED</b>	<b>50</b>
<b>NEUTRAL</b>	<b>40</b>
<b>DISSATISFIED</b>	<b>5</b>
<b>VERY DISSATISFIED</b>	<b>5</b>



**Q.14 Do you feel the course adequately prepared you for real-world applications in your field of study?**

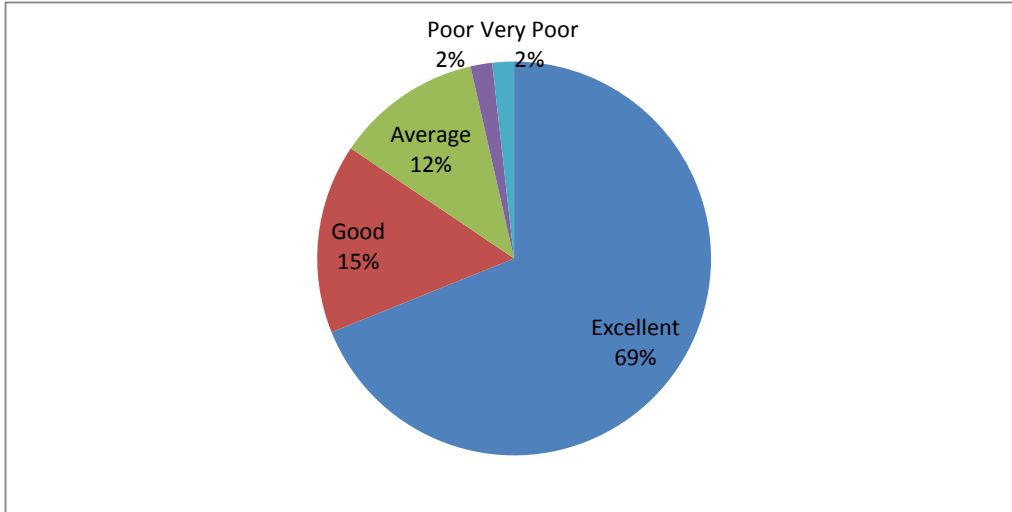
<b>Strongly Agree</b>	<b>300</b>
<b>Agree</b>	<b>60</b>
<b>Neutral</b>	<b>76</b>
<b>Disagree</b>	<b>8</b>
<b>Strongly Disagree</b>	<b>6</b>





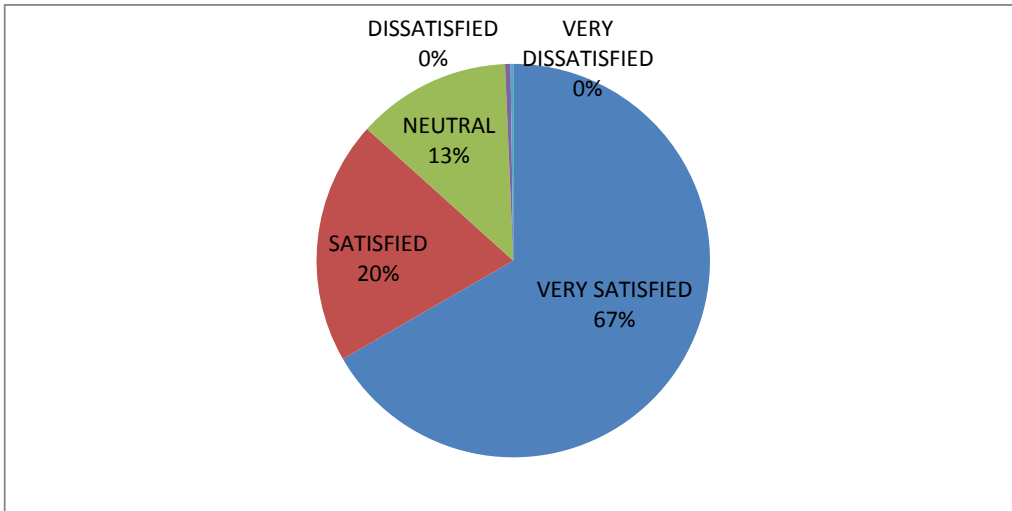
**Q.15 Rate the effectiveness of practical components (e.g., labs, projects, internships) in enhancing your understanding of the subject matter.**

<b>Excellent</b>	<b>310</b>
<b>Good</b>	<b>70</b>
<b>Average</b>	<b>54</b>
<b>Poor</b>	<b>8</b>
<b>Very Poor</b>	<b>8</b>



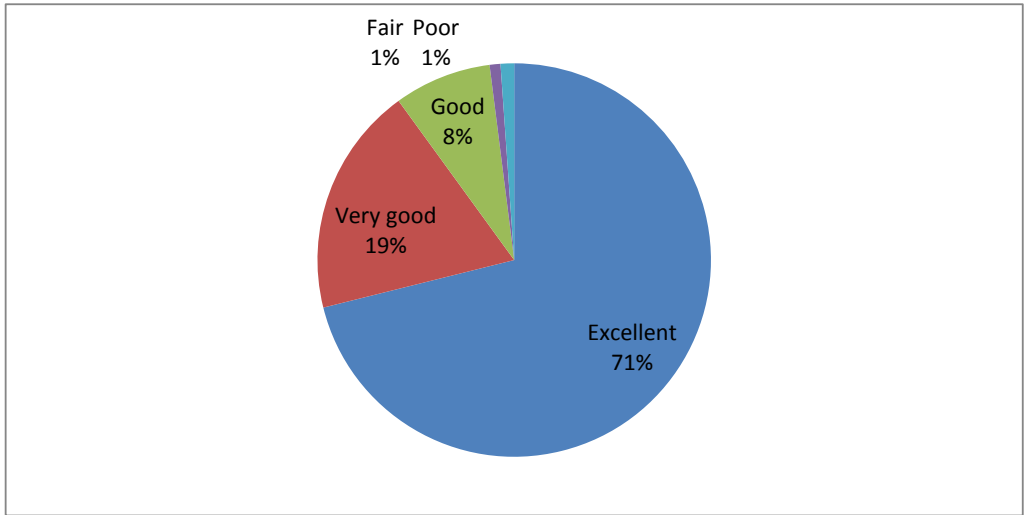
**Q.16 How satisfied are you with the course's focus on developing job-related skills (e.g., communication, problem-solving, teamwork)?**

<b>VERY SATISFIED</b>	<b>300</b>
<b>SATISFIED</b>	<b>90</b>
<b>NEUTRAL</b>	<b>57</b>
<b>DISSATISFIED</b>	<b>2</b>
<b>VERY DISSATISFIED</b>	<b>1</b>



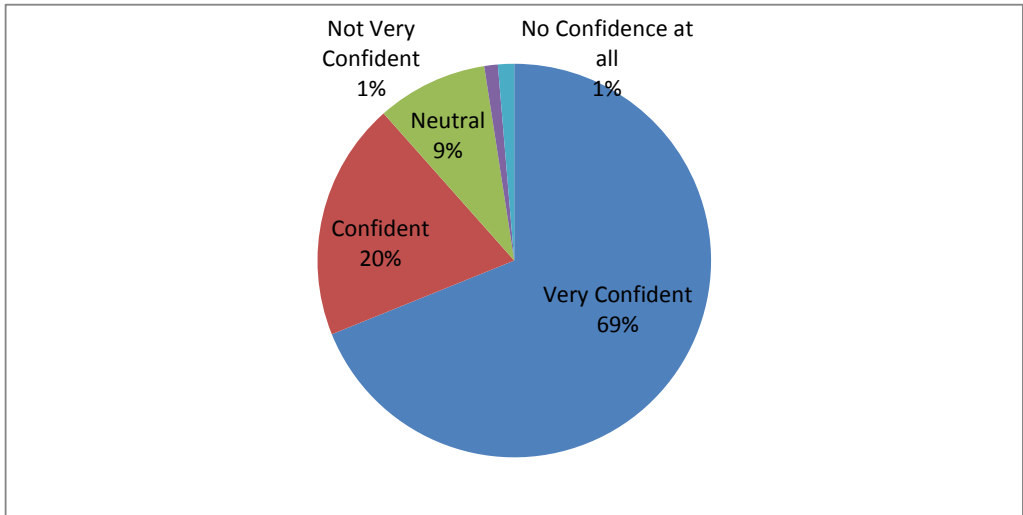
**Q.17 Rate the effectiveness of career guidance and job placement services offered by the course/college.**

<b>Excellent</b>	<b>320</b>
<b>Very good</b>	<b>85</b>
<b>Good</b>	<b>36</b>
<b>Fair</b>	<b>4</b>
<b>Poor</b>	<b>5</b>



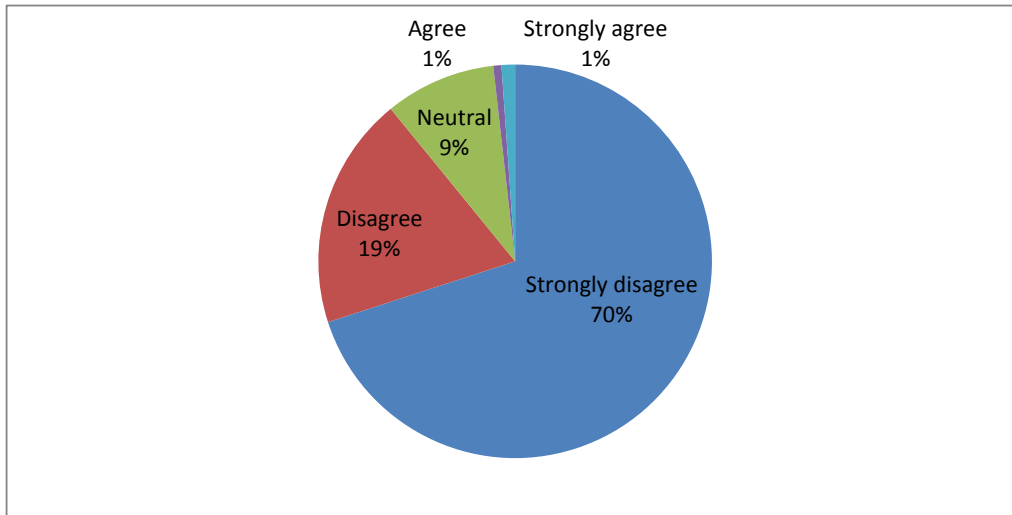
**Q.18 How confident do you feel about your prospects for securing employment or further education after completing this course?\***

<b>Very Confident</b>	<b>310</b>
<b>Confident</b>	<b>88</b>
<b>Neutral</b>	<b>41</b>
<b>Not Very Confident</b>	<b>5</b>
<b>No Confidence at all</b>	<b>6</b>



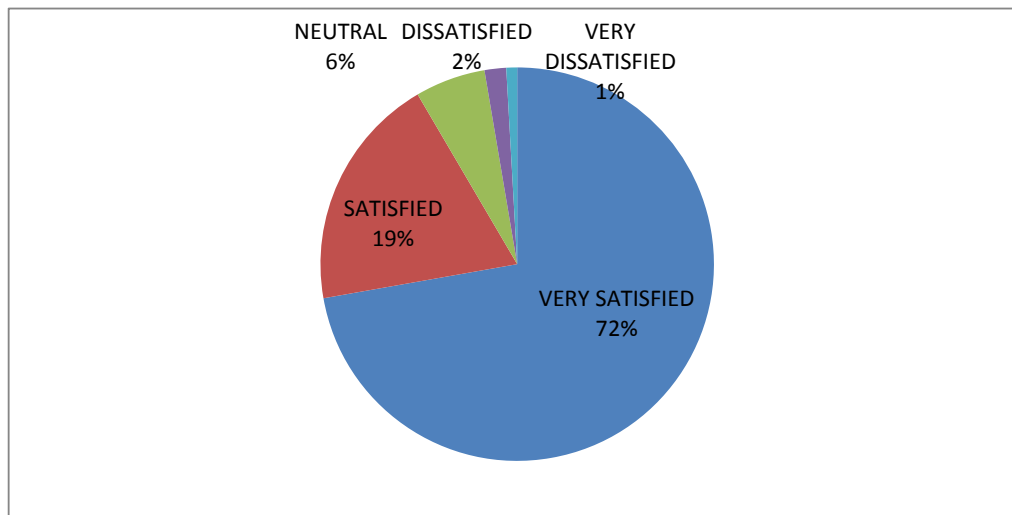
**Q.19 Do you believe the course adequately addressed the current demands and trends in the job market for your field of study?**

<b>Strongly disagree</b>	<b>315</b>
<b>Disagree</b>	<b>86</b>
<b>Neutral</b>	<b>41</b>
<b>Agree</b>	<b>3</b>
<b>Strongly agree</b>	<b>5</b>



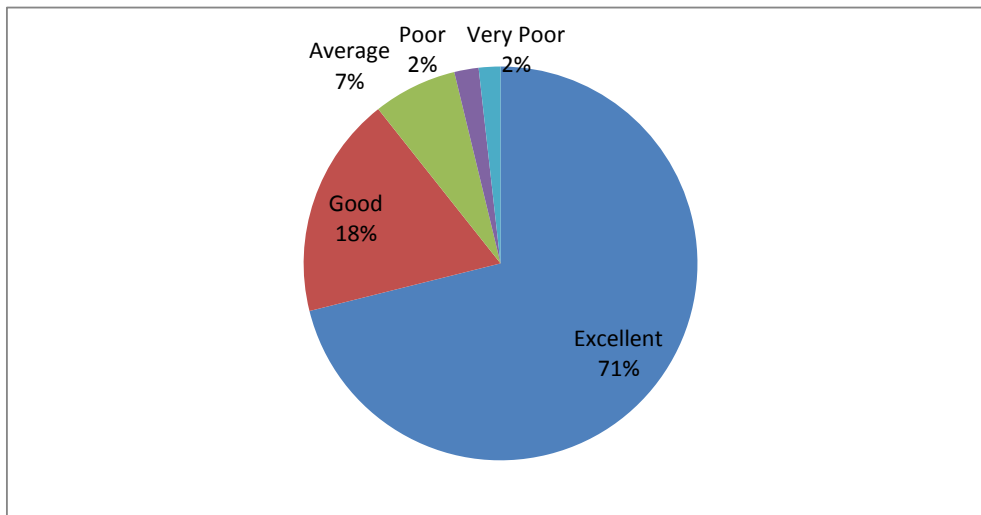
**Q.20 How satisfied are you with the quality of teaching ?**

<b>VERY SATISFIED</b>	<b>325</b>
<b>SATISFIED</b>	<b>87</b>
<b>NEUTRAL</b>	<b>26</b>
<b>DISSATISFIED</b>	<b>8</b>
<b>VERY DISSATISFIED</b>	<b>4</b>



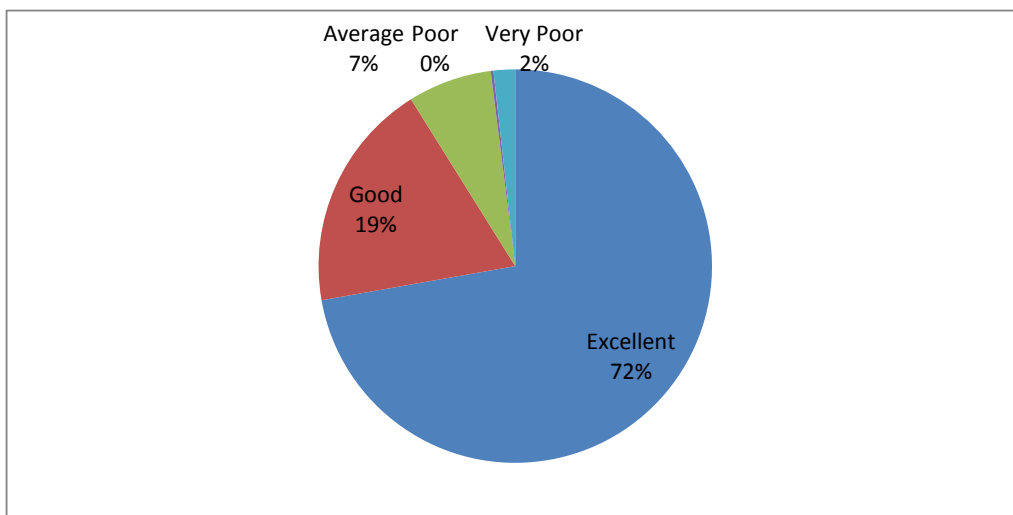
**Q.21 Rate the availability of academic resources in the College(e.g., library, research materials).**

<b>Excellent</b>	<b>320</b>
<b>Good</b>	<b>82</b>
<b>Average</b>	<b>31</b>
<b>Poor</b>	<b>9</b>
<b>Very Poor</b>	<b>8</b>



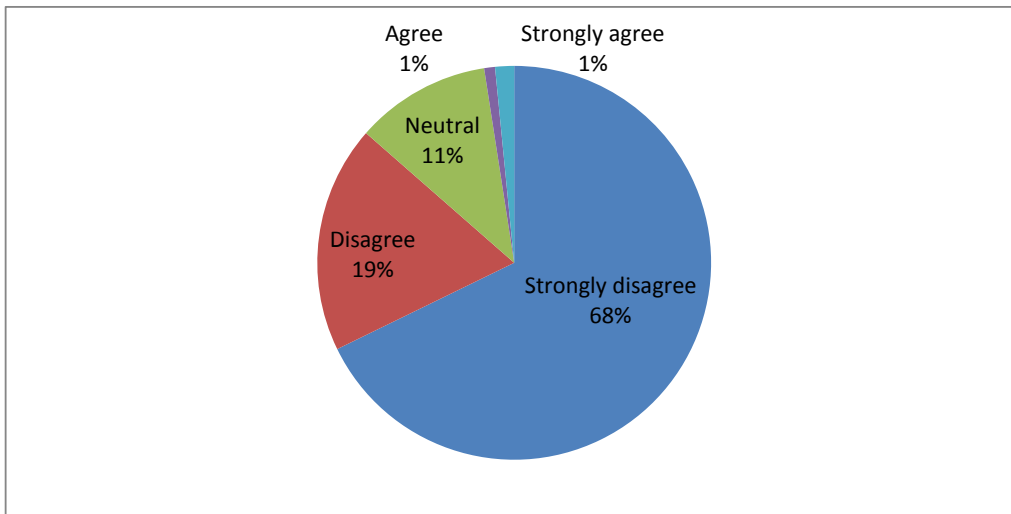
**Q.22 How would you rate the variety and relevance of courses offered by the College?**

<b>Excellent</b>	<b>325</b>
<b>Good</b>	<b>85</b>
<b>Average</b>	<b>31</b>
<b>Poor</b>	<b>1</b>
<b>Very Poor</b>	<b>8</b>



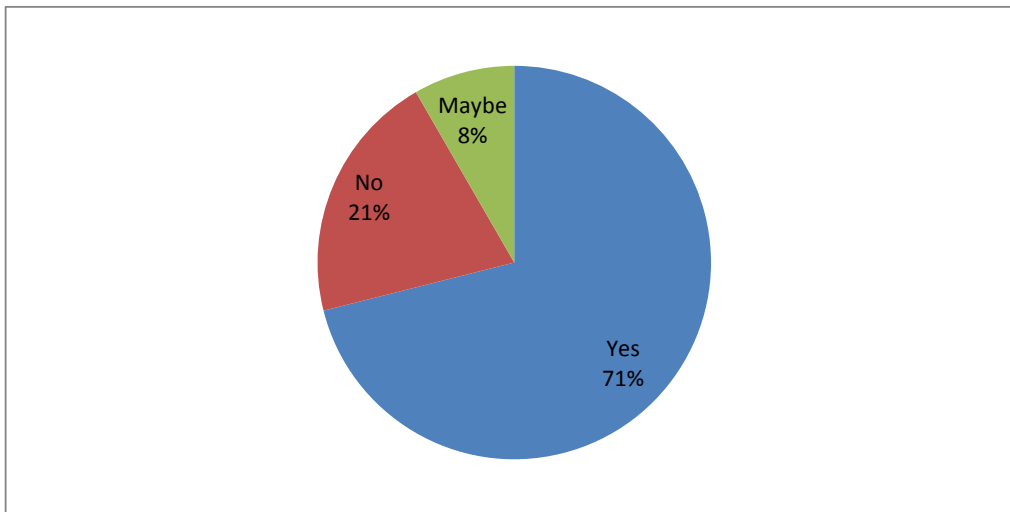
**Q.23 Were extracurricular opportunities related to your course (e.g., field trips, conferences, research projects) adequately provided?\***

<b>Strongly disagree</b>	<b>305</b>
<b>Disagree</b>	<b>84</b>
<b>Neutral</b>	<b>50</b>
<b>Agree</b>	<b>4</b>
<b>Strongly agree</b>	<b>7</b>



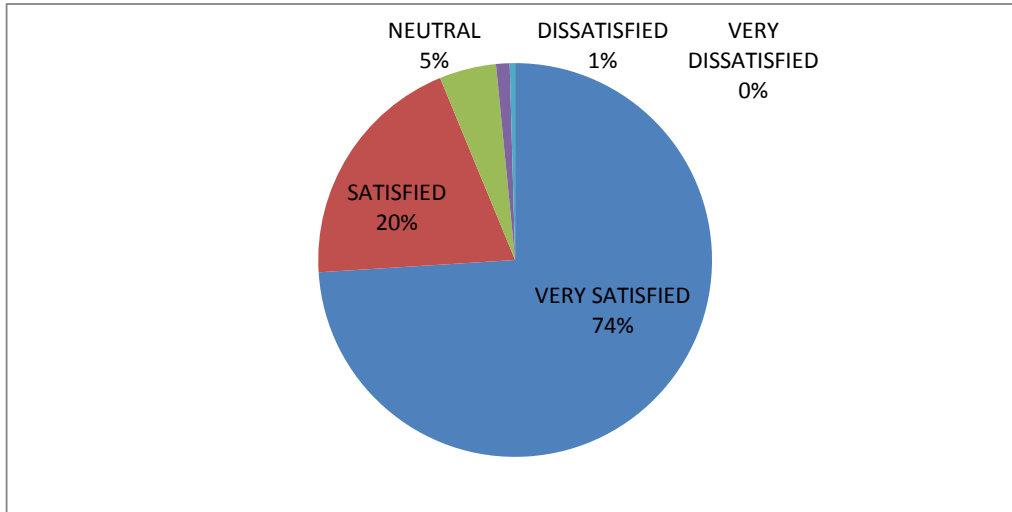
**Q.24 Would you recommend your undergraduate program to prospective students?**

<b>Yes</b>	<b>307</b>
<b>No</b>	<b>89</b>
<b>Maybe</b>	<b>36</b>



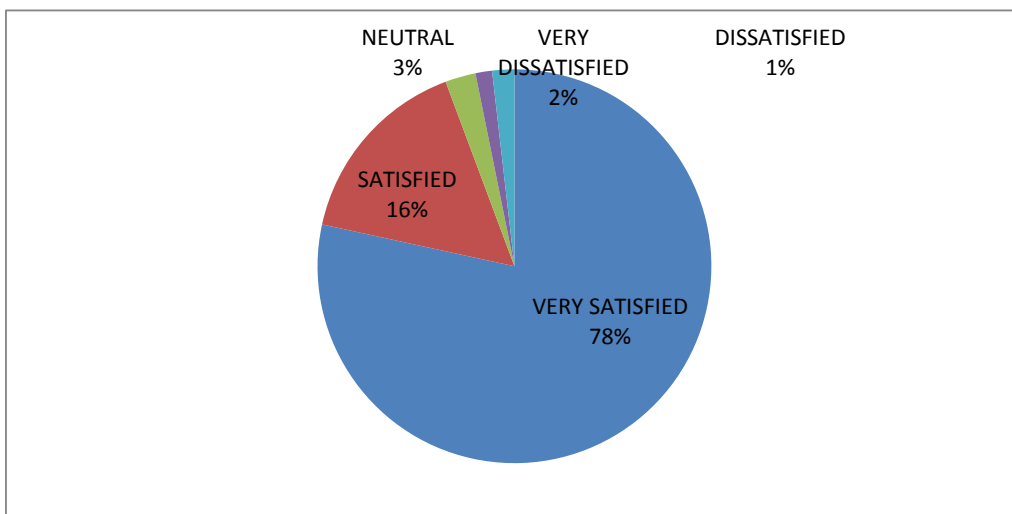
**Q.25 How satisfied are you with the responsiveness of the non-teaching staff to your inquiries and requests?**

<b>VERY SATISFIED</b>	<b>333</b>
<b>SATISFIED</b>	<b>89</b>
<b>NEUTRAL</b>	<b>21</b>
<b>DISSATISFIED</b>	<b>5</b>
<b>VERY DISSATISFIED</b>	<b>2</b>



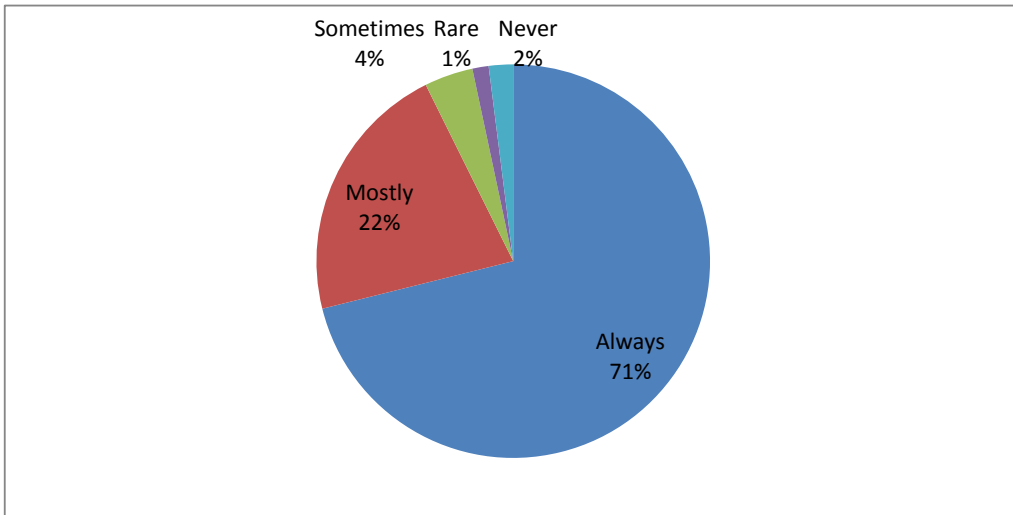
**Q.26 How satisfied are you with the responsiveness of the non-teaching staff to your inquiries and requests?**

<b>VERY SATISFIED</b>	<b>345</b>
<b>SATISFIED</b>	<b>70</b>
<b>NEUTRAL</b>	<b>11</b>
<b>DISSATISFIED</b>	<b>6</b>
<b>VERY DISSATISFIED</b>	<b>8</b>



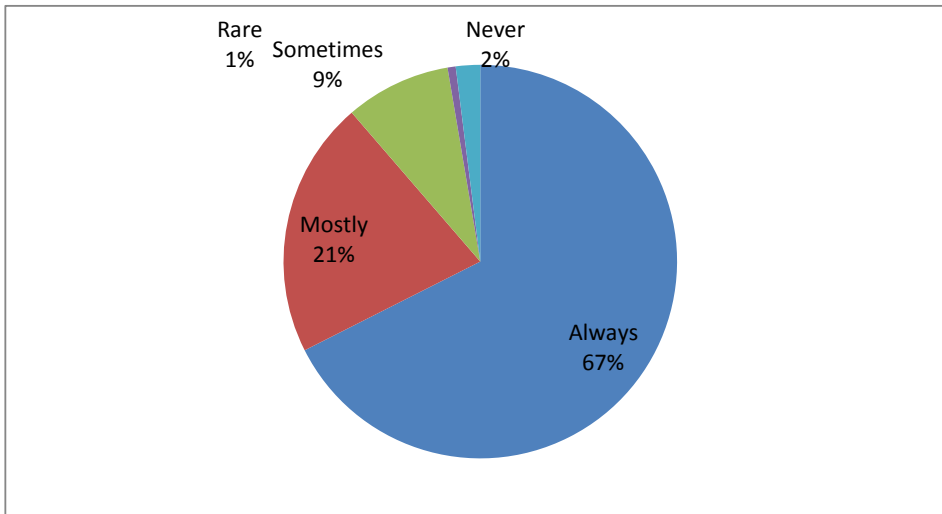
**Q.27 Were you provided with accurate and timely information by the non-teaching staff when seeking assistance or guidance?**

<b>Always</b>	<b>320</b>
<b>Mostly</b>	<b>97</b>
<b>Sometimes</b>	<b>18</b>
<b>Rare</b>	<b>6</b>
<b>Never</b>	<b>9</b>



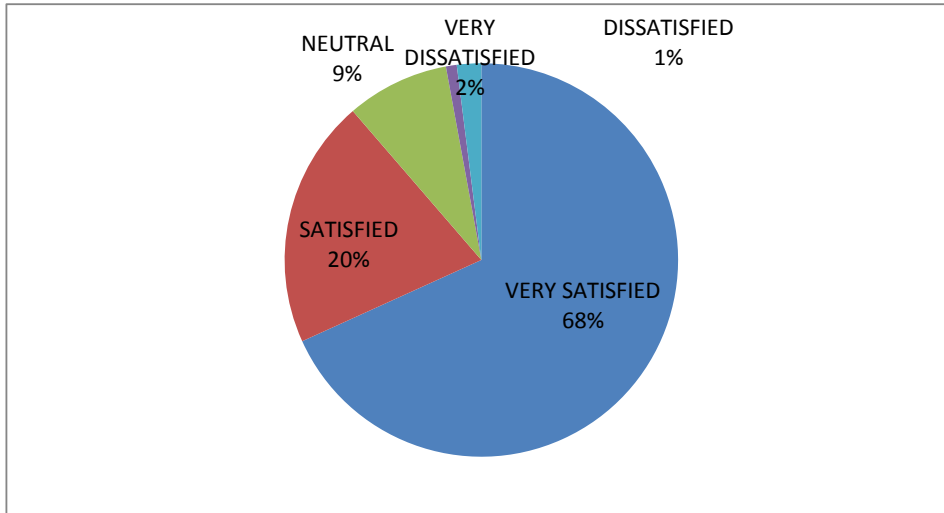
**Q.28 Do you feel that the non-teaching staff in the college office respects student privacy and confidentiality?**

<b>Always</b>	<b>304</b>
<b>Mostly</b>	<b>95</b>
<b>Sometimes</b>	<b>39</b>
<b>Rare</b>	<b>3</b>
<b>Never</b>	<b>9</b>



**Q.29 How satisfied are you with the cleanliness of the college Premise?**

<b>VERY SATISFIED</b>	307
<b>SATISFIED</b>	92
<b>NEUTRAL</b>	38
<b>DISSATISFIED</b>	4
<b>VERY DISSATISFIED</b>	9



**Q.30 Rate your overall satisfaction with the administrative support provided by the college office.**

<b>VERY SATISFIED</b>	308
<b>SATISFIED</b>	90
<b>NEUTRAL</b>	42
<b>DISSATISFIED</b>	5
<b>VERY DISSATISFIED</b>	5

