POLBA MAHAVIDYALAYA
Report Analysis of Feedback given by Students and Action Taken Period – 2019-2020
Type of Feedback: Students
Overall :2019-2020

The following are the issues discussed regarding the feedback received from 400 students in online mode through the circulation of a google form. The mode was taken in view of the ongoing pandemic. The discussion takes place in the course of an online meeting of the IQAC held on 21.07.2020.

a. The IQAC expresses satisfaction at the survey conducted among the students. Questions ranged across a Spectrum of parameters from curriculum to teaching quality to internal assessment to online classes. The Survey had questions to ascertain the quality of infrastructure, library and sports facilities. In order to ascertain the role of the management, the survey had questions on the accessibility of the management, the survey had questions on the accessibility of the HOI as well.

On the basis of the findings, the proposal of action stands as follows:

1. Taking note that 5% of students are not happy with the washroom facilities, the IQAC is concerned about the feedback. The Principal , IQAC and Governing Body is requested to upgrade the washroom facilities and augment the physical facilities as well with immediate effect.

2. Classroom facilities should be improved.

3. Teachers' Council and Academic Committee to push towards absolute satisfaction regarding teaching-learning in near future, although the result is generally positive.

METHOD- The student feedback was conducted online through a google form. The form was shared in the college website. 400 of our current students responded to the survey. The survey was conducted on grounds of anonymity to give the opportunity to the opportunity to the students for a free and fair review.

b. RECCOMENDATIONS

1.Improving infrastructure (e.g., upgrading classrooms or library resources)

2.Enhancing academic support (e.g., tutoring or mentorship programs)

3.Expanding extracurricular activities or student organizations

4.Fostering a more inclusive campus culture

5.Improving communication channels between students and faculty/administration

Members:

1)

2)

3)

4)
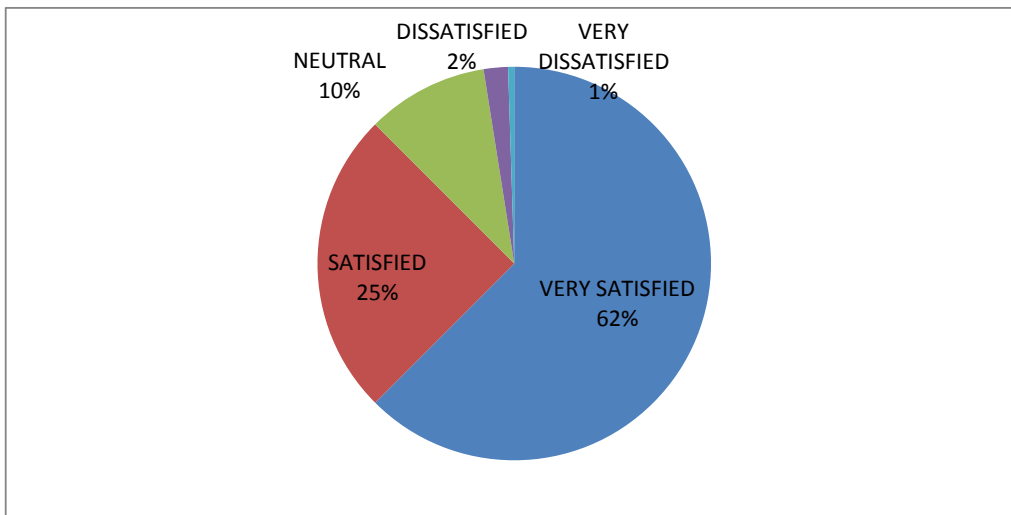
5)

Coordinator
I. Q. A. C.
Polba Mahavidyalaya
Polba, Hooghly
West B

OVERALL STUDENT FEEDBACK 2019-2020 ANALYSIS

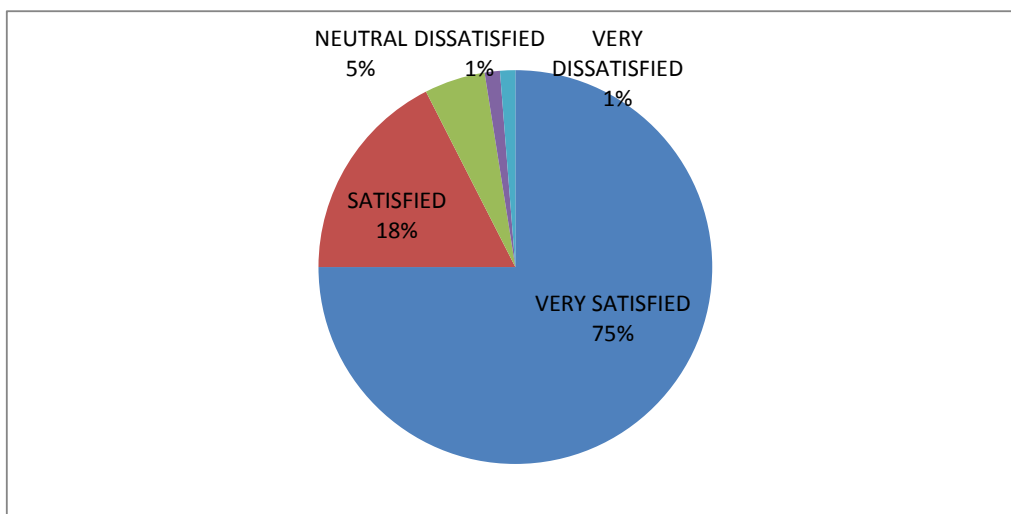**Q.1 How satisfied are you with the overall quality of education provided by the college?**

|	
VERY SATISFIED	250
SATISFIED	100
NEUTRAL	40
DISSATISFIED	8
VERY DISSATISFIED	2

Q.2 How would you rate the availability of academic resources and support services at the college (e.g., library, tutoring, advising)?*

VERY SATISFIED	300
SATISFIED	70
NEUTRAL	20
DISSATISFIED	5
VERY DISSATISFIED	5

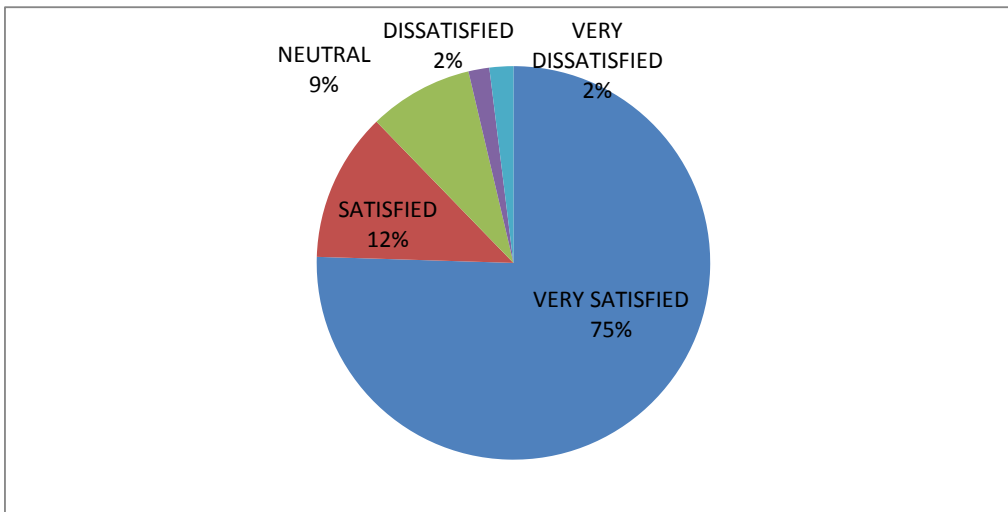**Q.3 Rate the effectiveness of career services provided by the college (e.g., job/internship assistance, resume workshops).***

|	
Excellent	**330**
Good	**60**
Average	**45**
Poor	**9**
Very Poor	**6**
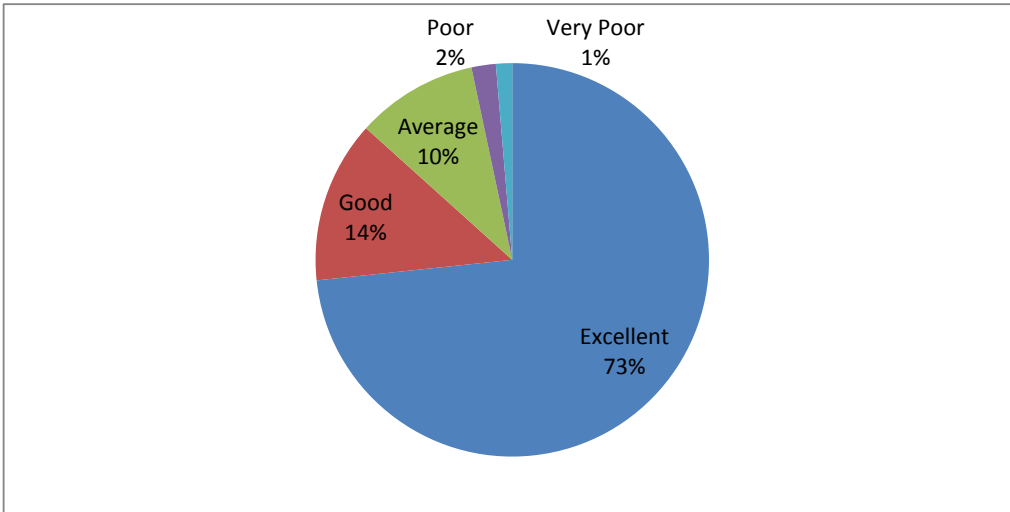
Q.4 How satisfied are you with the campus facilities and infrastructure (e.g., classrooms, labs, recreational areas)?

VERY SATISFIED	**308**
SATISFIED	**50**
NEUTRAL	**35**
DISSATISFIED	**7**
VERY DISSATISFIED	**8**

**Q.5 Do you feel that the college fosters a supportive and inclusive community for students from diverse backgrounds?**

|	
Strongly Agree	300
Agree	30
Neutral	60
Disagree	6
Strongly Disagree	4
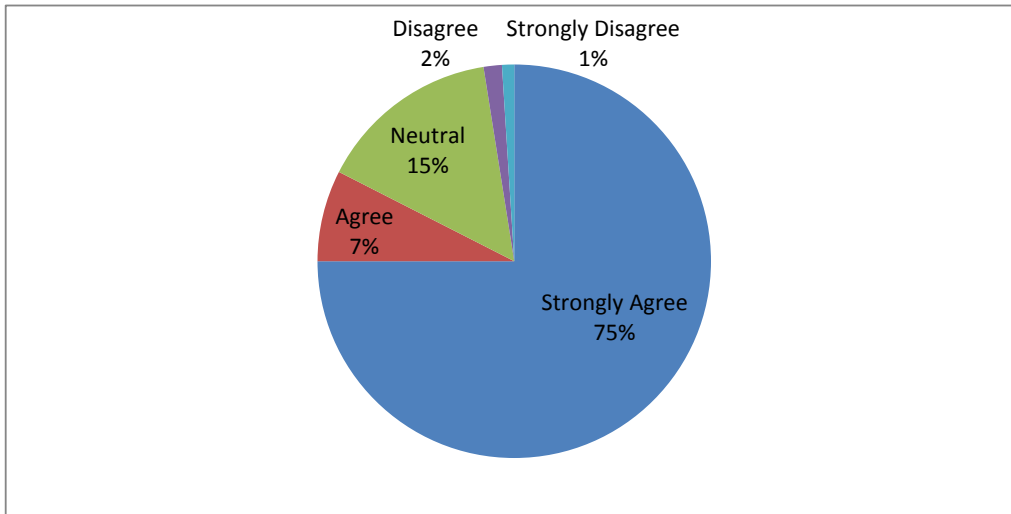
Q.6 Rate your overall satisfaction with the extracurricular activities and opportunities offered by the college (e.g., sports,events).

VERY SATISFIED	300
SATISFIED	50
NEUTRAL	43
DISSATISFIED	5
VERY DISSATISFIED	2
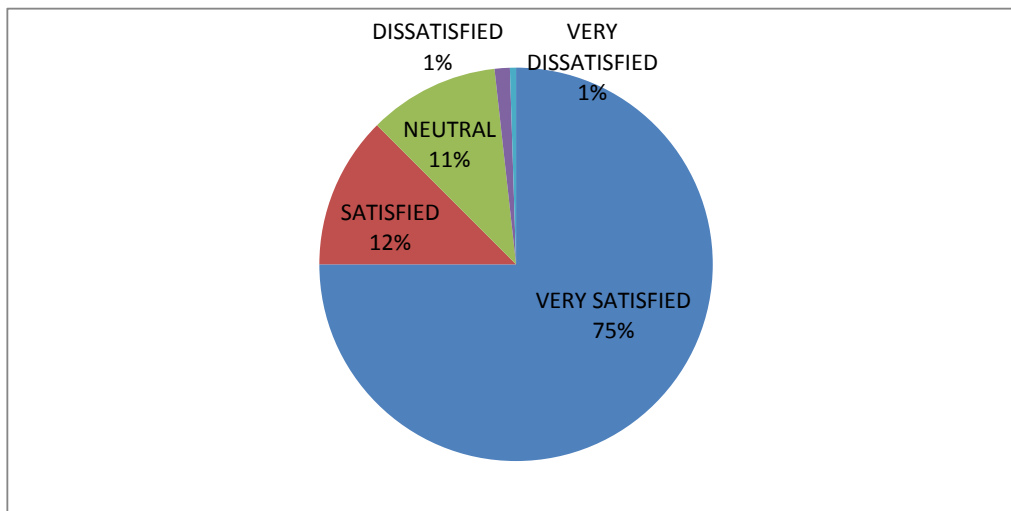
Q.7 How responsive are faculty and staff to students' concerns and feedback?

Very responsive	307
Responsive	40
Neutral	40
Not so responsive	5
Not at all responsive	8

Not at all responsive 2%

Not so responsive 1%

Neutral 10%

Responsive 10%

Very responsive 77%
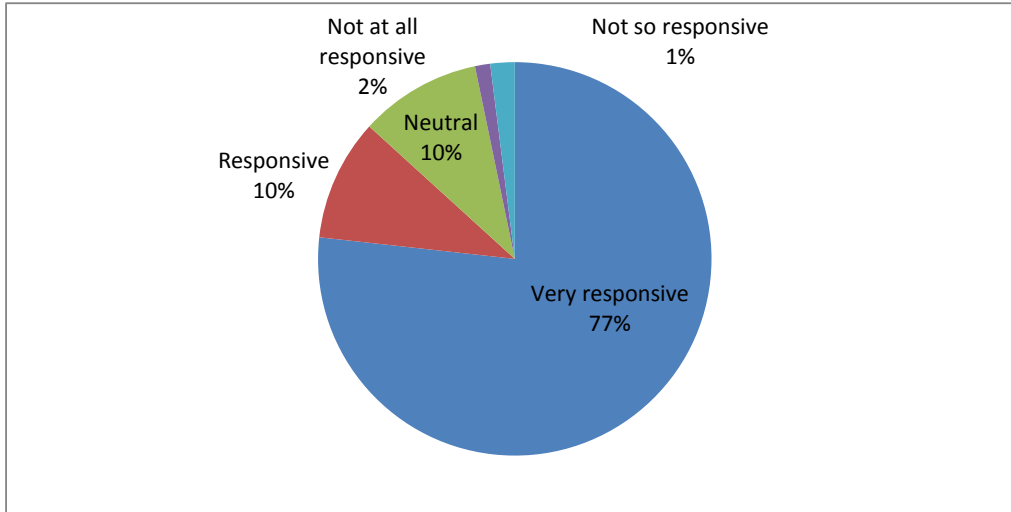
Q.8 How would you rate the overall quality of the course

Excellent	306
Good	30
Neutral	50
Poor	7
Very Poor	7

Poor 2% Very Poor 2%

Neutral 13%

Good 7%
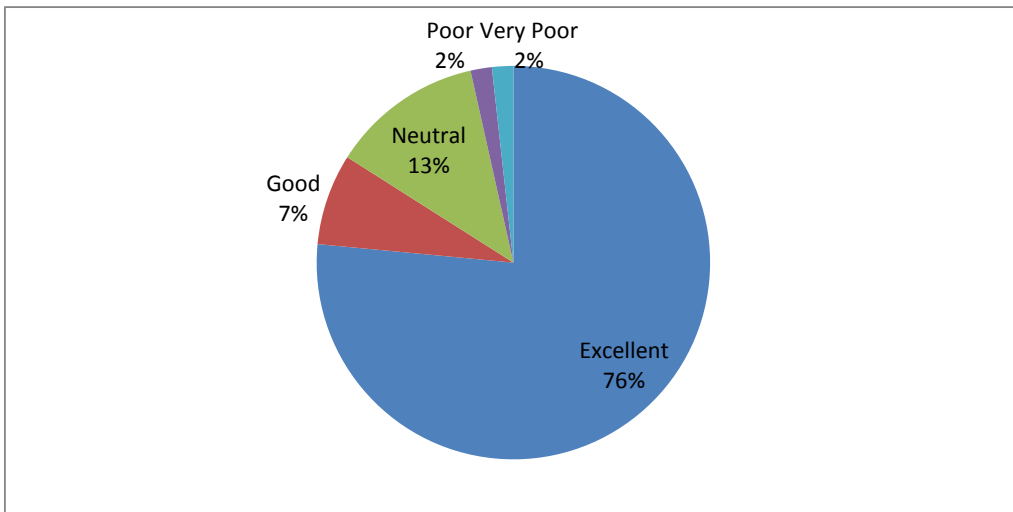
Excellent 76%

Q.9 Rate the effectiveness of the course in covering important topics and concepts.

|	
Excellent	305
Good	60
Neutral	25
Poor	5
Very Poor	10
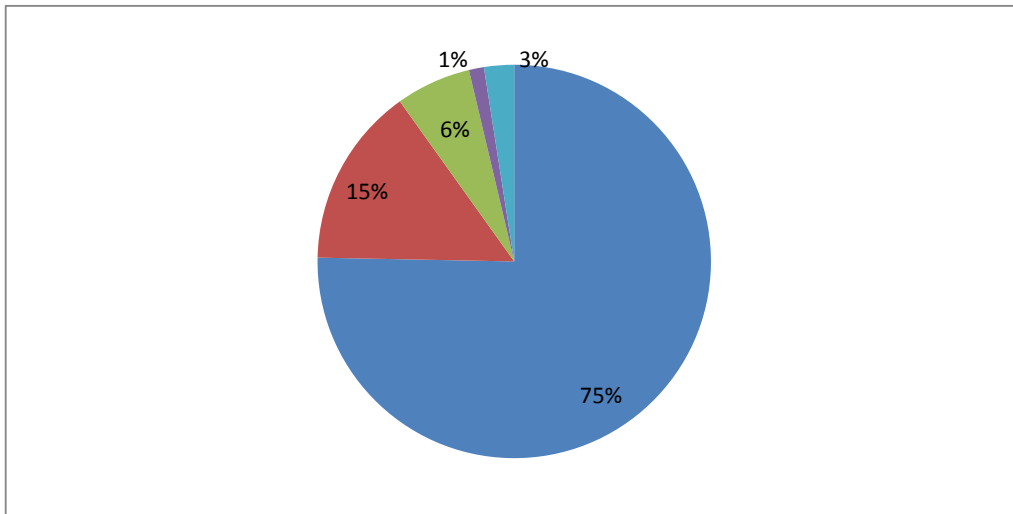
Q.10 How engaging were the teaching methods used in the course (e.g., lectures, discussions, group projects)?

Very Engaging	320
Engaging	30
Neutral	40
Poor	6
Very Poor	2
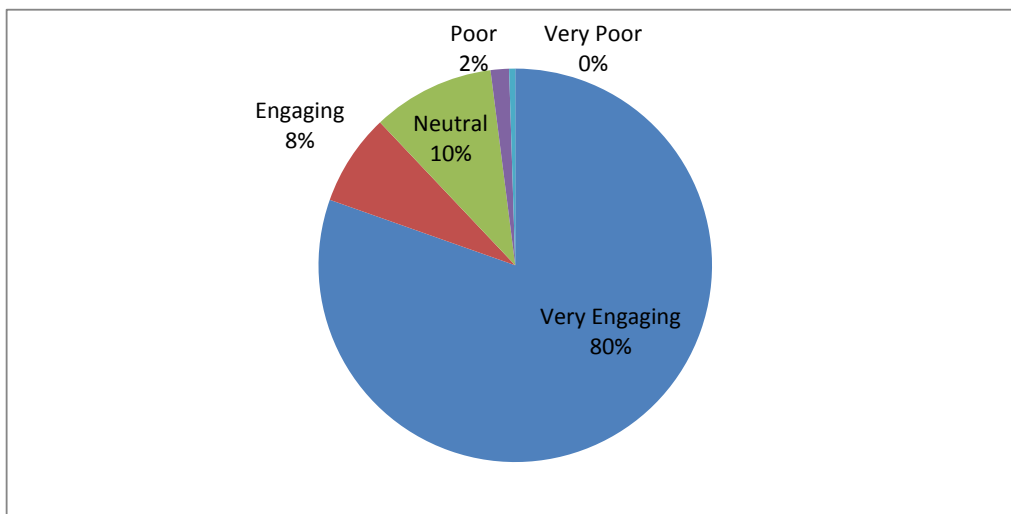
Q.11 Were assessments (e.g., exams, essays, presentations) fair and reflective of the course content?

Always	**300**
Most of the time	**50**
Sometimes	**27**
Rarely	**8**
Never	**2**

Sometimes 7% Rarely 2% Never 0%
Most of the time 13%
Always 78%
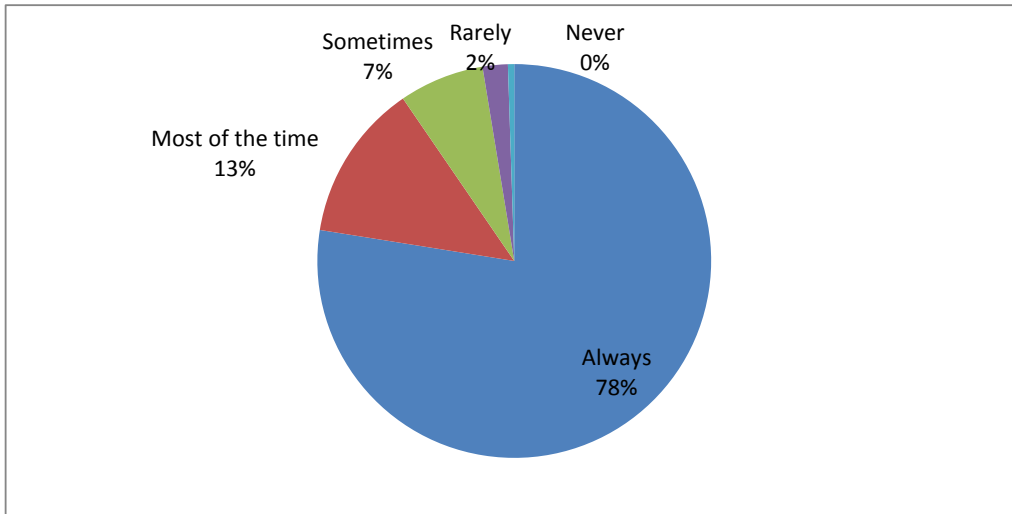
Q.12 How supportive and accessible were the professors for this course?

Very Supportive	**310**
Supportive	**50**
Neutral	**20**
Not so much Supportive	**7**
Not at all Supportive	**3**

Neutral 5% Not so much Supportive 2% Not at all Supportive 1%
Supportive 13%
Very Supportive 79%
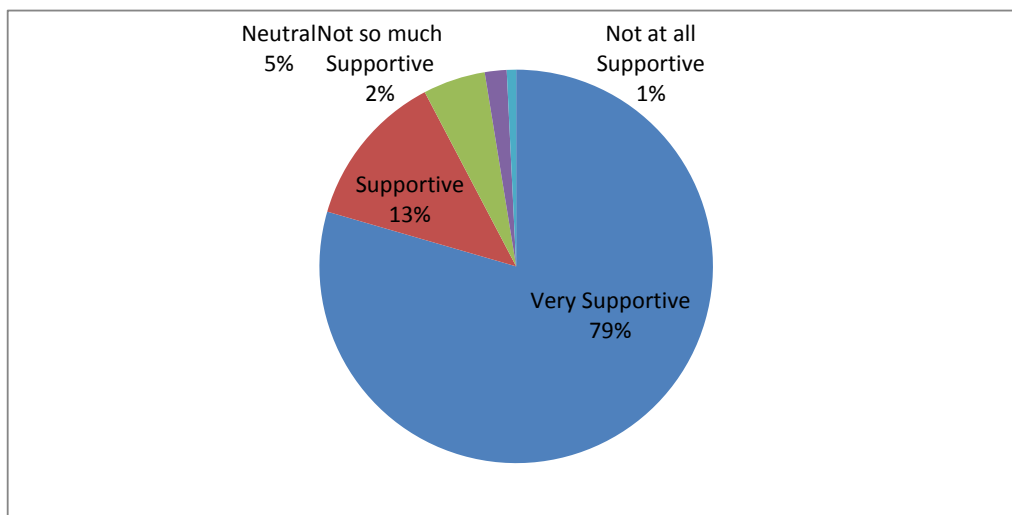
Q.13 How satisfied are you with the practical knowledge gained from this course?

VERY SATISFIED	340
SATISFIED	50
NEUTRAL	10
DISSATISFIED	5
VERY DISSATISFIED	5

NEUTRAL 3%
VERY DISSATISFIED 1%
DISSATISFIED 1%
SATISFIED 12%
VERY SATISFIED 83%
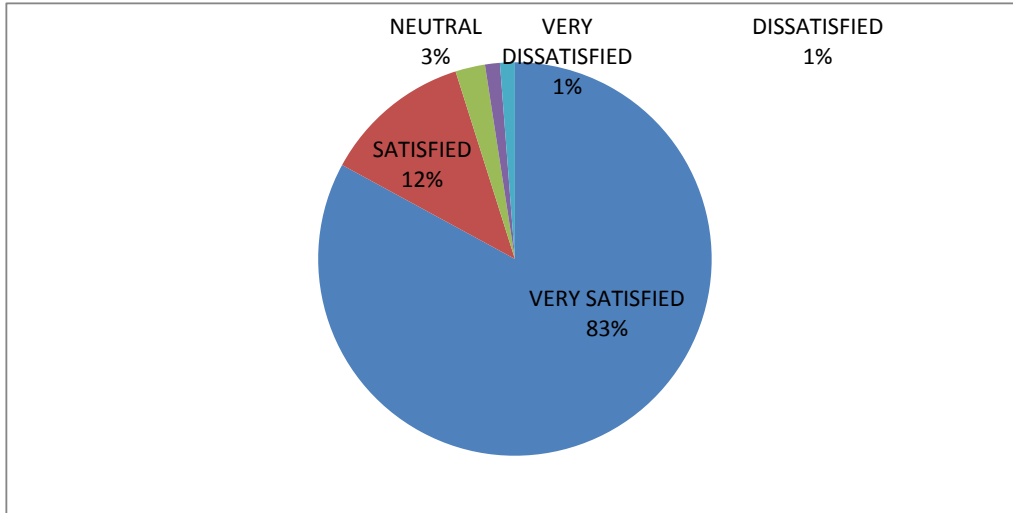
Q.14 Do you feel the course adequately prepared you for real-world applications in your field of study?

Strongly Agree	300
Agree	60
Neutral	26
Disagree	8
Strongly Disagree	6

Neutral 6%
Disagree 2%
Strongly Disagree 2%
Agree 15%
Strongly Agree 75%
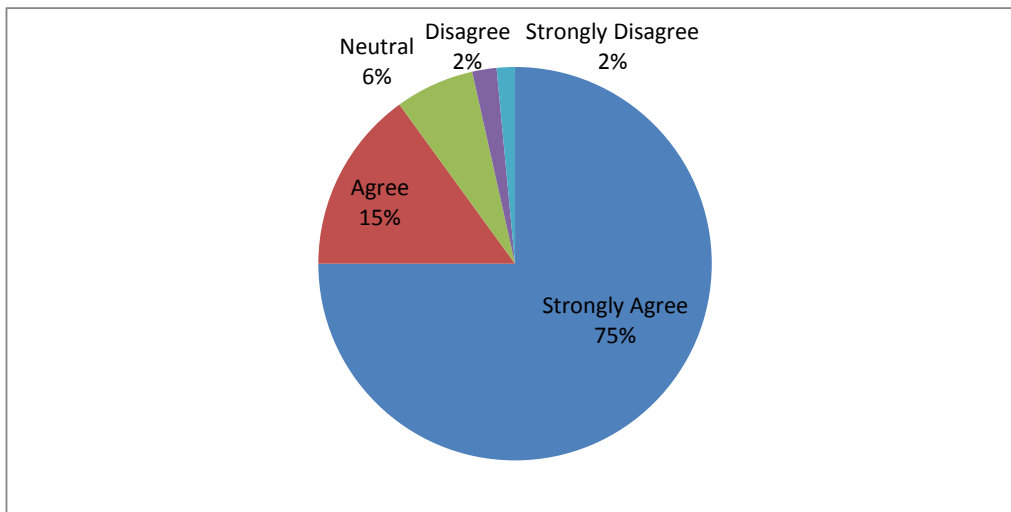
Q.15 Rate the effectiveness of practical components (e.g., labs, projects, internships) in enhancing your understanding of the subject matter.

|	
Excellent	310
Good	40
Average	34
Poor	8
Very Poor	8
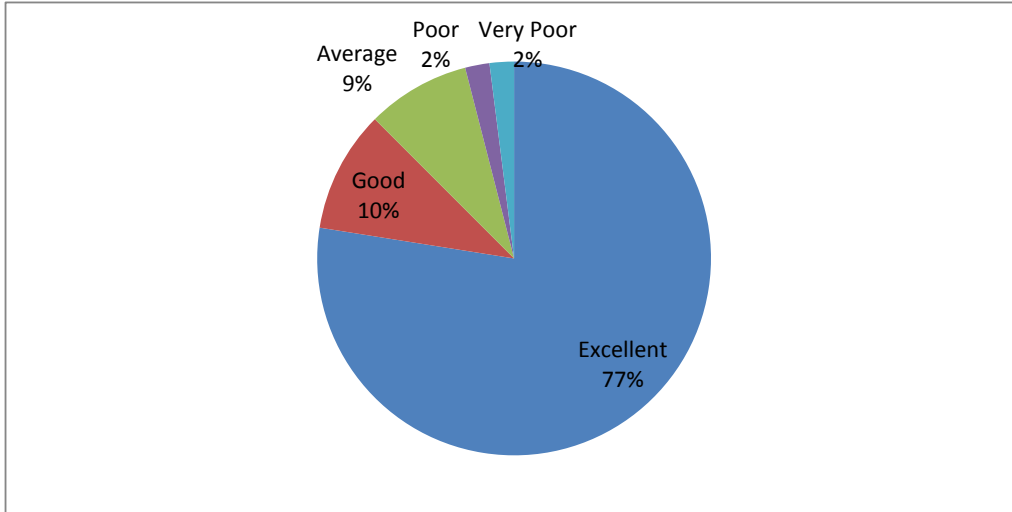
Q.16 How satisfied are you with the course's focus on developing job-related skills (e.g., communication, problem-solving, teamwork)?

VERY SATISFIED	300
SATISFIED	50
NEUTRAL	47
DISSATISFIED	2
VERY DISSATISFIED	1
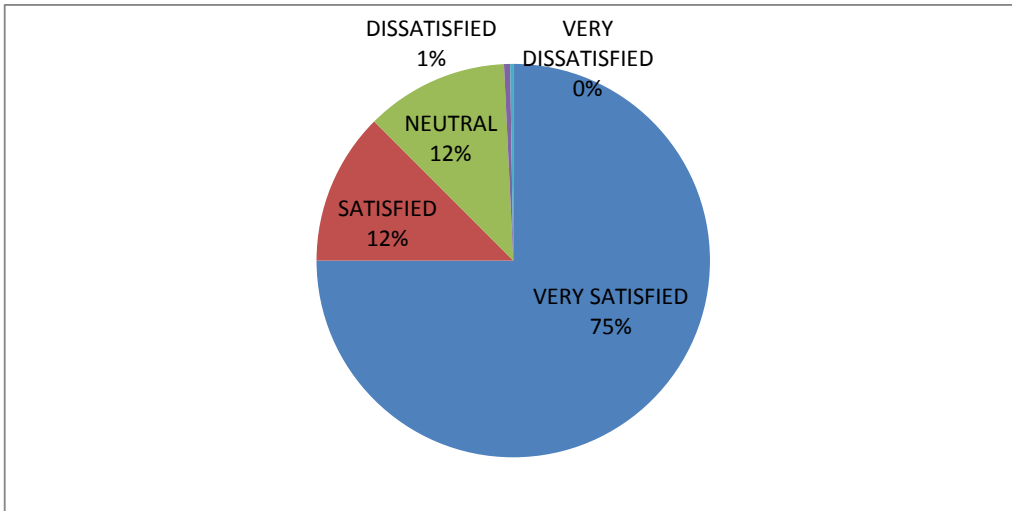
Q.17 Rate the effectiveness of career guidance and job placement services offered by the course/college.

Excellent	300
Very good	65
Good	26
Fair	4
Poor	5

Fair Poor
1%   1%
Good
7%
Very good
16%
Excellent
75%
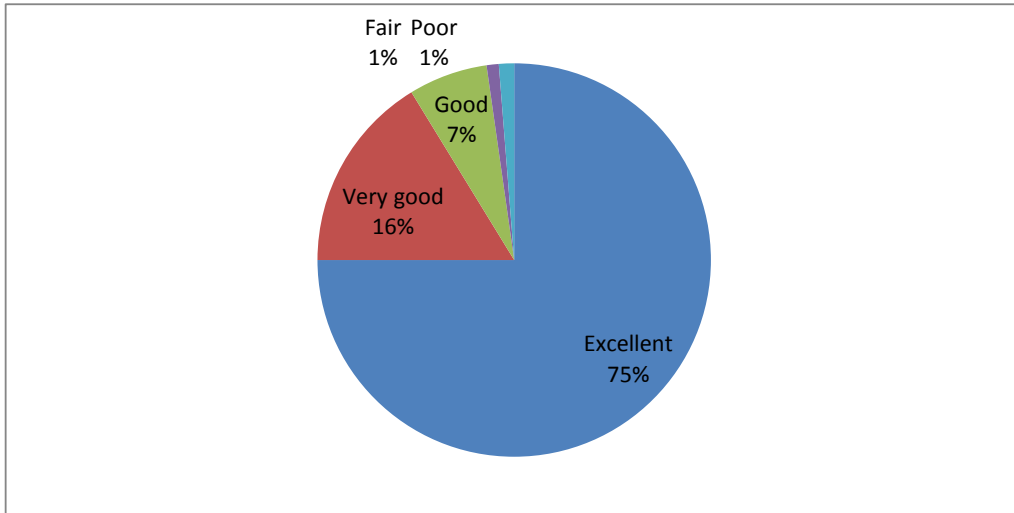
**Q.18 How confident do you feel about your prospects for securing employment or further education after completing this course?***

Very Confident	310
Confident	50
Neutral	42
Not Very Confident	5
No Confidence at all	6

Not Very
Confident
1%
Neutral
10%
Confident
12%
No Confidence at
all
2%
Very Confident
75%
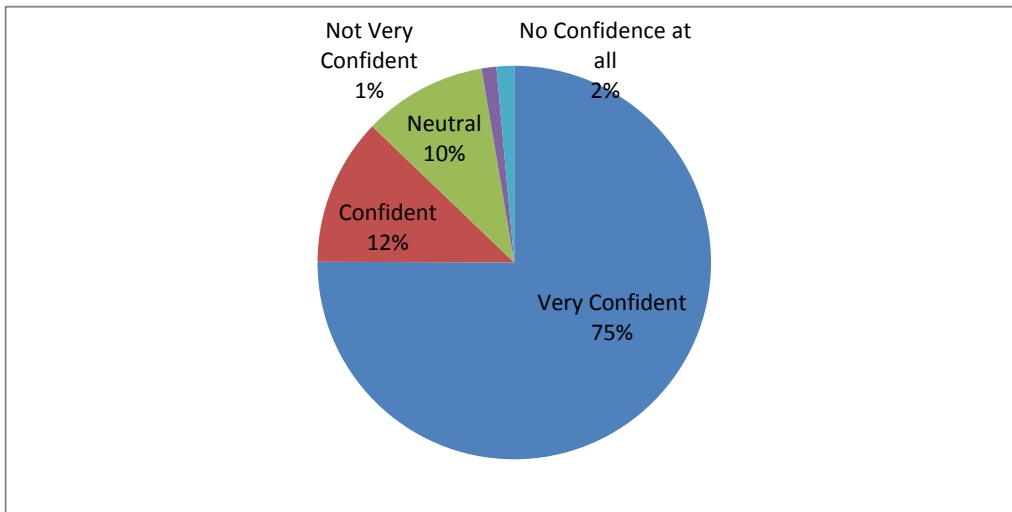
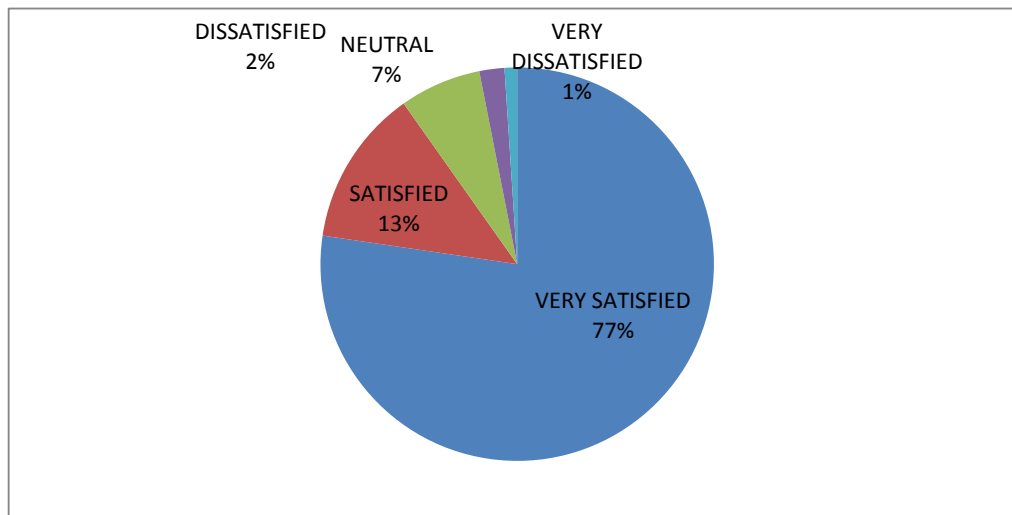**Q.19 Do you believe the course adequately addressed the current demands and trends in the job market for your field of study?**

Strongly disagree	330
Disagree	36
Neutral	30
Agree	3
Strongly agree	5
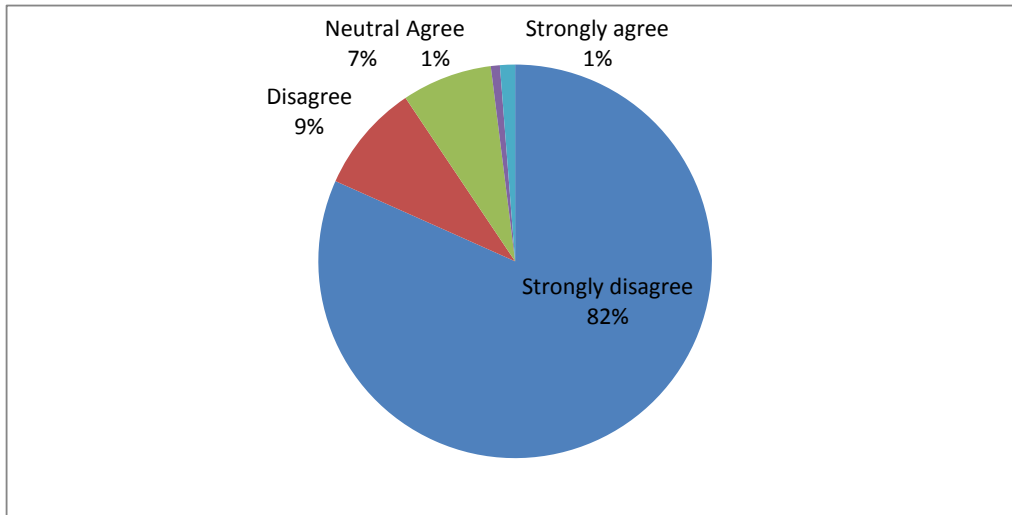
Q.20 How satisfied are you with the quality of teaching ?

VERY SATISFIED	300
SATISFIED	50
NEUTRAL	26
DISSATISFIED	8
VERY DISSATISFIED	4

Q.21 Rate the availability of academic resources in the College(e.g., library, research materials).

Excellent	300
Good	52
Average	31
Poor	9
Very Poor	8
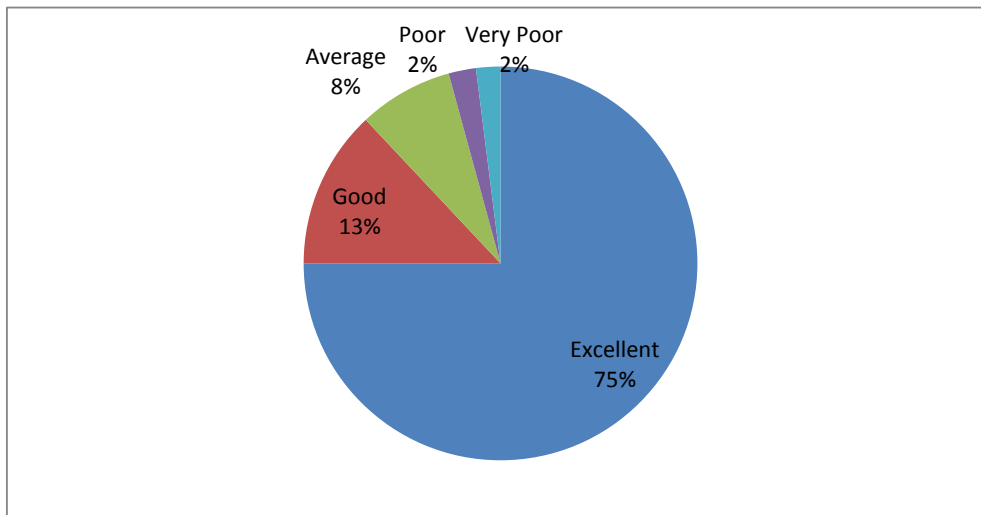
Q.22 How would you rate the variety and relevance of courses offered by the College?

|	
Excellent	305
Good	65
Average	21
Poor	1
Very Poor	8
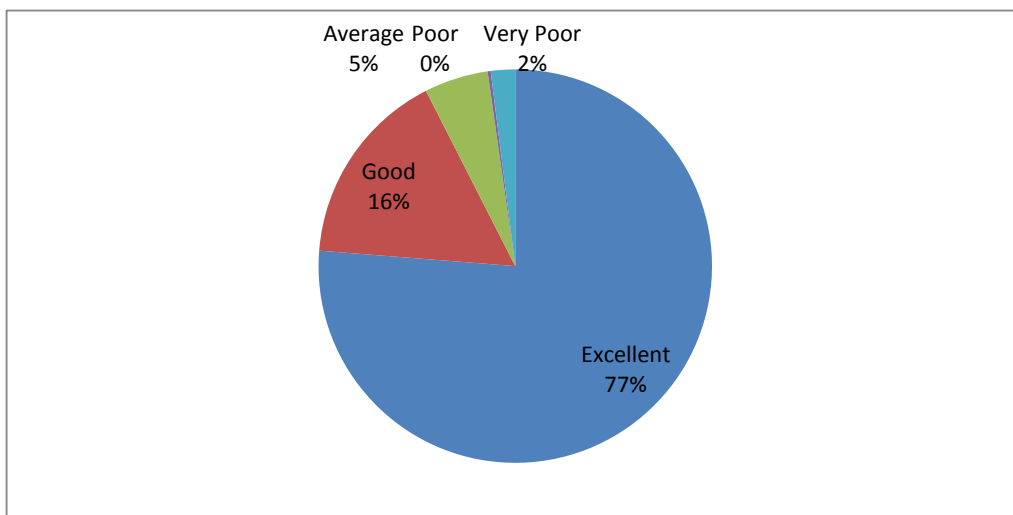
Q.23 Were extracurricular opportunities related to your course (e.g., field trips, conferences, research projects) adequately provided?*

Strongly disagree	**250**
Disagree	**84**
Neutral	**50**
Agree	**4**
Strongly agree	**7**

Agree
1%
Strongly agree
2%
Neutral
13%
Disagree
21%
Strongly disagree
63%
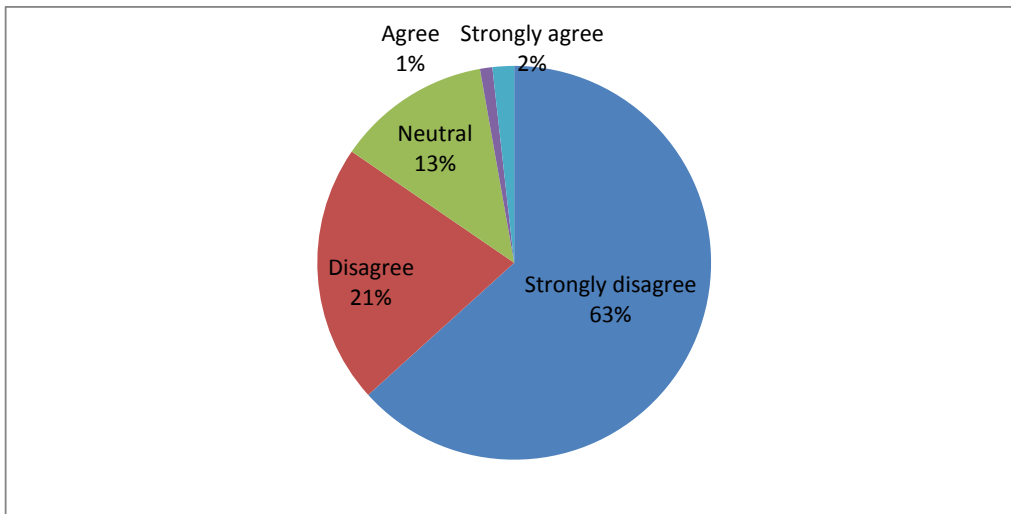
Q.24 Would you recommend your undergraduate program to prospective students?

|	
Yes	**277**
No	**57**
Maybe	**38**

Maybe
10%
No
15%
Yes
75%
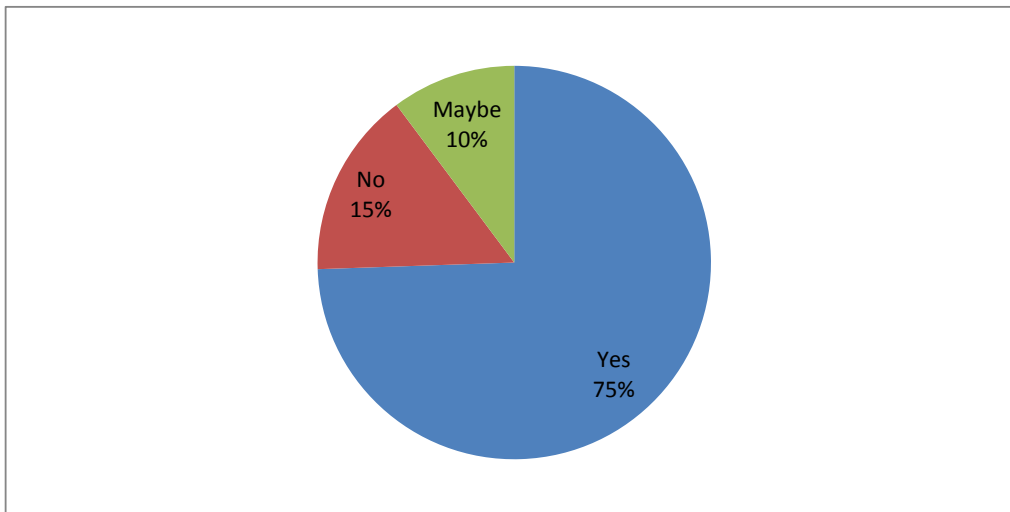
Q.25 How satisfied are you with the responsiveness of the non-teaching staff to your inquiries and requests?

|	
VERY SATISFIED	300
SATISFIED	70
NEUTRAL	21
DISSATISFIED	5
VERY DISSATISFIED	4
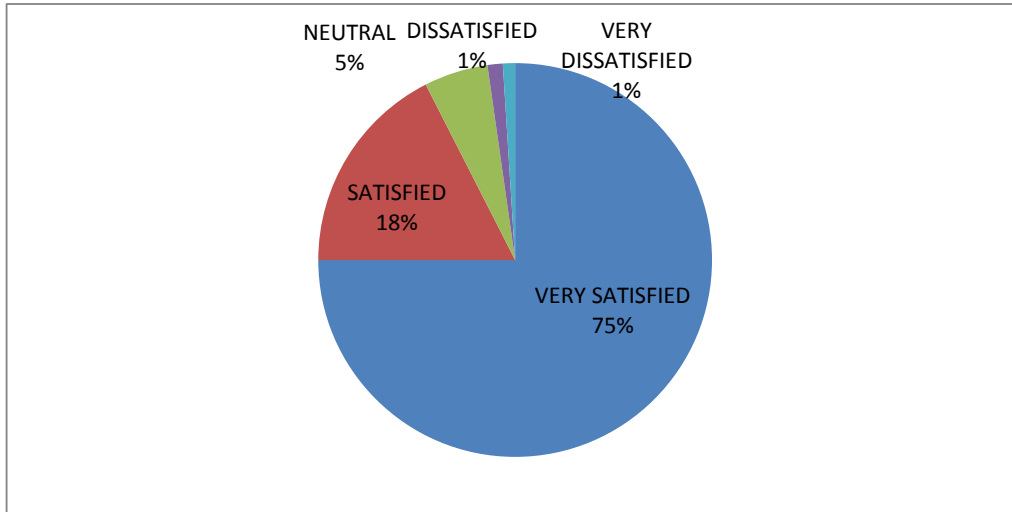
Q.26 How satisfied are you with the responsiveness of the non-teaching staff to your inquiries and requests?

|	
VERY SATISFIED	320
SATISFIED	30
NEUTRAL	11
DISSATISFIED	6
VERY DISSATISFIED	8
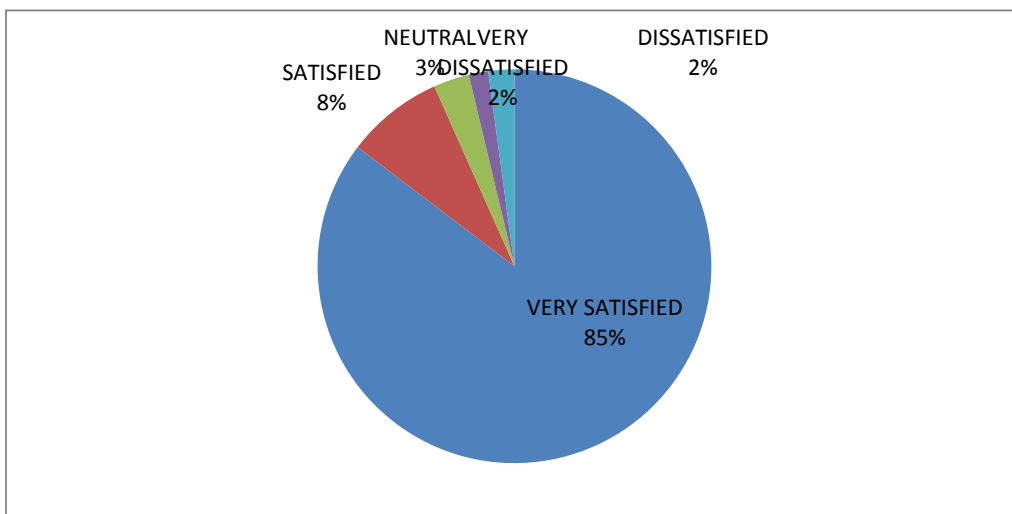
Q.27 Were you provided with accurate and timely information by the non-teaching staff when seeking assistance or guidance?

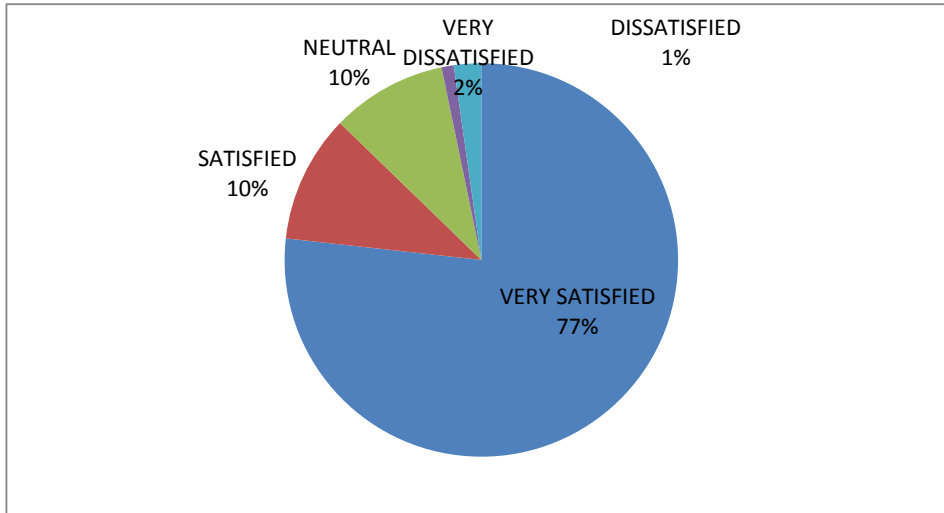|	
Always	**300**
Mostly	**90**
Sometimes	**18**
Rare	**6**
Never	**9**
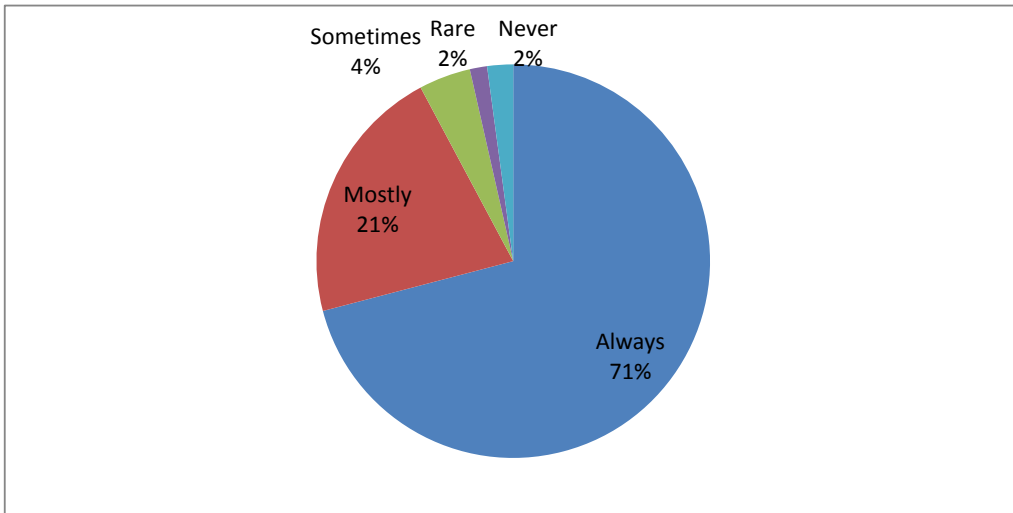
Q.28 Do you feel that the non-teaching staff in the college office respects student privacy and confidentiality?

Always	304
Mostly	45
Sometimes	39
Rare	3
Never	9
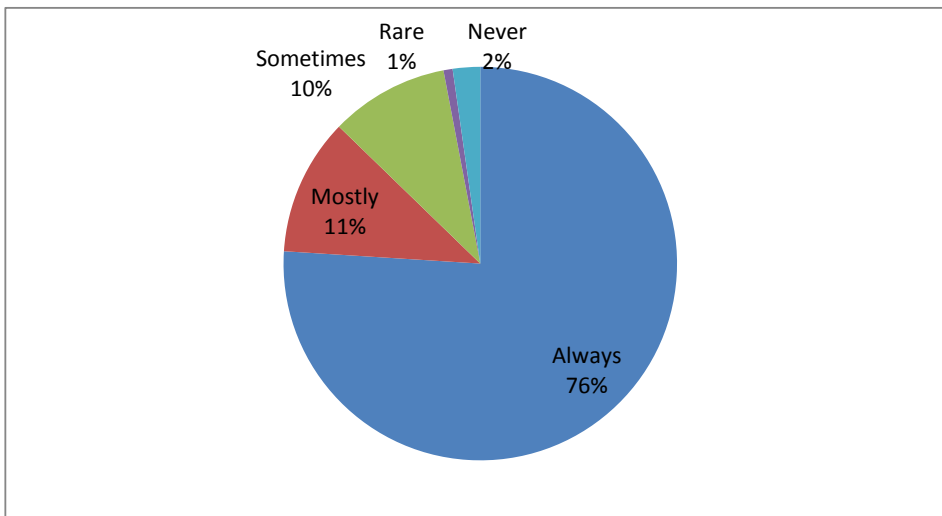
Q.29 How satisfied are you with the cleanliness of the college Premise?

VERY SATISFIED	307
SATISFIED	42
NEUTRAL	38
DISSATISFIED	4
VERY DISSATISFIED	9

Q.30 Rate your overall satisfaction with the administrative support provided by the college office.

VERY SATISFIED	308
SATISFIED	40
NEUTRAL	42
DISSATISFIED	5
VERY DISSATISFIED	5